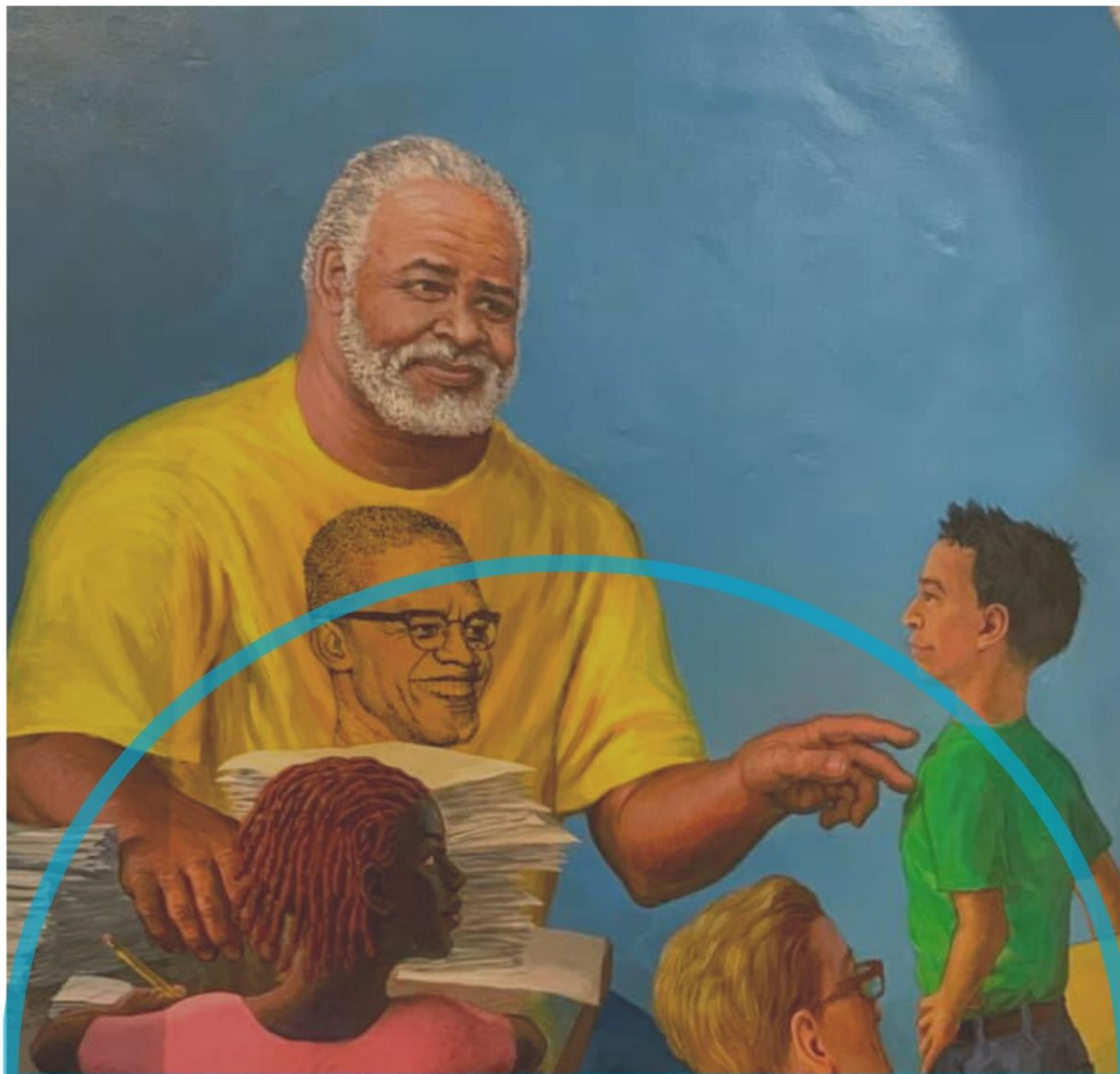




Family Services
communities without limits

ANNUAL REPORT

2021



Dear Friends,

An Annual Report is the time where we consider the achievement of the year behind us. As is often the case, the past year in many ways has paved the way for the bright prospects for 2022.

Much of 2021 was spent working with our partners at MASS Design as they completed the plans for the new Family Partnership Center Front Entryway. This long-awaited project will fortify the entry way structure, greatly improve accessibility, and furnish a welcoming entrance that reflects the dignity of the surrounding community. We are now soliciting bids and expect to "break ground" this Spring.

In 2021, plans emerged for us to welcome two new partners in the Family Partnership Center (FPC). After months of discussions with the Poughkeepsie Library District, in March of this year, we welcome a revitalized and expanded collection in the Sadie Peterson Delaney African Roots Library on the 2nd floor of the FPC. This will be a Northside Branch of the Poughkeepsie Library District, the first in decades! Also, in March of this year, the FPC welcomes the first Dutchess County branch of the Heritage Financial Credit Union, a non profit financial institution providing a variety of banking services such as savings and checking accounts; loans; and financial literacy education within walking distance for a long underserved community.

2022 will also see our brand new Behavioral Health Center, across town- in the Arlington section of Poughkeepsie. In another stride toward integrated care, we will be joining with our onsite partners, Sun River Health and Genoa Pharmacy to serve the whole person who may be struggling with anxiety, depression or other ailments that warrant a holistic approach to recovery.

These new initiatives are crystal clear in their relation to the many ways in which the programs of Family Services serve our community.

That person needing relief and sanctuary from their behavioral health struggles deserve a dignified and trauma informed environment where their treatment needs can be met. Our children can flourish when given a respectful, safe, accessible and welcoming entrance to their community center. A domestic abuse survivor, escaping a life of violence, may often need a means toward financial independence, perhaps establishing their own checking and savings accounts for the first time ever.

A father can take advantage of a library where he can nurture his child in ways not familiar - where he and his son read to one another, and explore the world of literature related to their own heritage.

These are yet more ways that Family Services in partnership with supporters, such as you, can help people in the surrounding community find their strengths. Thank you for that partnership!

Brian Doyle
CEO of Family Services



Our Mission

Family Services brings people together to find the support they need, improving their lives and communities, and building a stronger, safer Hudson Valley.

Board of Directors & Leadership Team

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Vice-Chair



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Evie Closi, LCSW
Behavioral Health Center Director



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Chief Program Officer



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Vice President for Operations



Keith Hudes, MPA †
Director of Community initiatives



Whitney Humphrey, LMSW
Director of Development & Marketing



Karen Lancaster, LCSW-R
Behavioral Health Center Director



Kahli Mercik, LCSW-R
Behavioral Health Center Director



Dr. Yugandhar Munnangi, MD
Medical Director



Christopher Pels, ED.D
Vice President for Human Resources, Risk Management and Organizational Development



Kaitlin Rodriques, MS
Director of Center for Victim Safety & Support



Lauren Scelia, LCSW
Behavioral Health Center Director



Nicole Wong, LMSW †
Director of Family Support Services

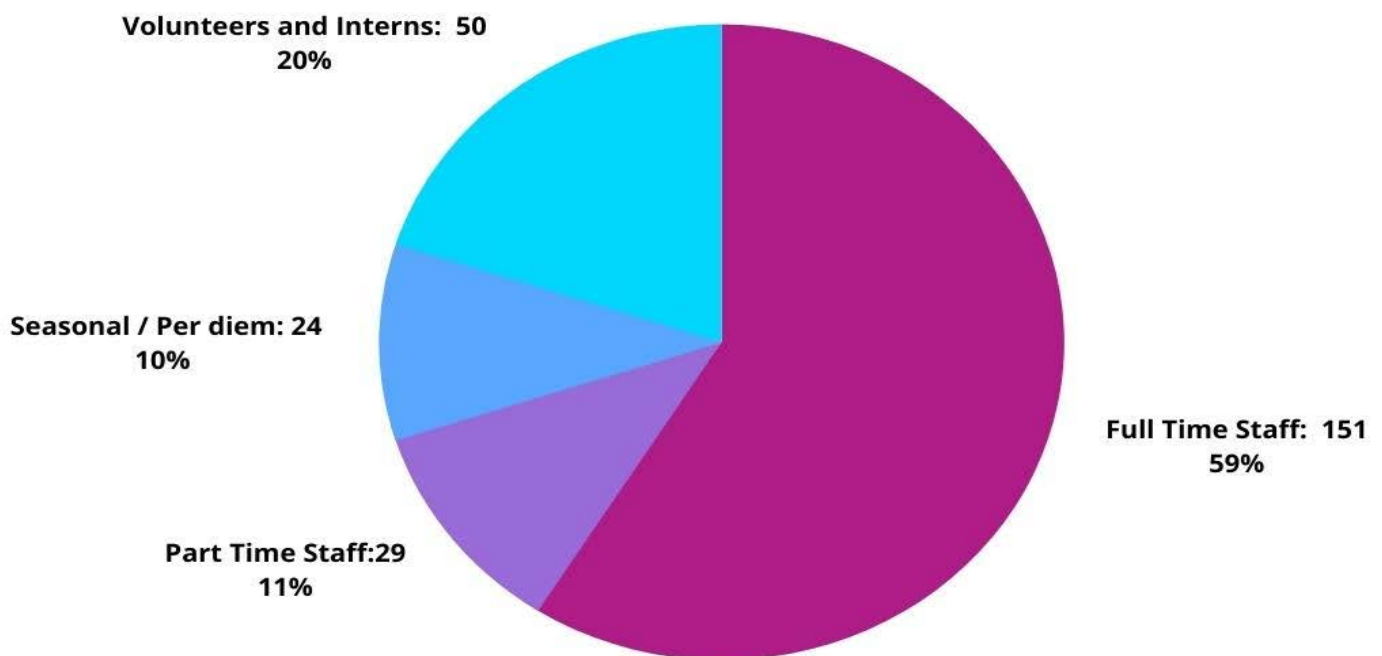
* Board of Directors and Leadership Team as of December 31, 2021.

† New members to leadership in 2021

Who We Are & What We Do

Our Staff

254 people worked, volunteered or interned at Family Services in 2021



An Overview of Our Programs & Services

Behavioral Health Centers

- Individual and Group Therapy
- Re-Entry Stabilization and Reintegration Track (RESTART)

Youth Services

- After the Bell
- Teen Resource Activity Center (TRAC)

Family Programs

- Children's Center at Dutchess County Family Court
- Family Education Program
- Supervised Visitation Program

Prevention

- Gun Involved Violence Elimination (GIVE)
- Sexual Violence Prevention
- Ulster Prevention Council (UPC)

Victim Services

- Center for Victim Safety and Support (CVSS)
- Sexual Assault Response Team (SART)
- Universal Response to Domestic Violence (URDV)

Community Safety

- Domestic Abuse Awareness Classes (DAAC)
- Domestic Violence Offender Project (DVOP)
- Personal Empowerment and Conflict Education (PEACE)
- SNUG

The Family Partnership Center

In 2021, over **14,000**[†] individuals and families found the support they needed through our services and programs

14,076[†] People Served in 2021

Behavioral Health Centers

5,931

RESTART

156

Ulster Prevention Council

1,774

Sexual Violence Prevention

446

Gun Involved Violence Elimination (GIVE)

61

Center for Victim Safety and Support (CVSS)

2,368 ⁺⁺

Children's Center at Family Court

0^{*}

Family Education Program in Ulster

274

Family Education Program in Orange

125

Supervised Visitation Program

61

SNUG

2,595 ⁻

Domestic Abuse Awareness Classes (DAAC)

12

Domestic Violence Offender Project (DVOP)

24

Personal Empowerment and Conflict Education (PEACE)

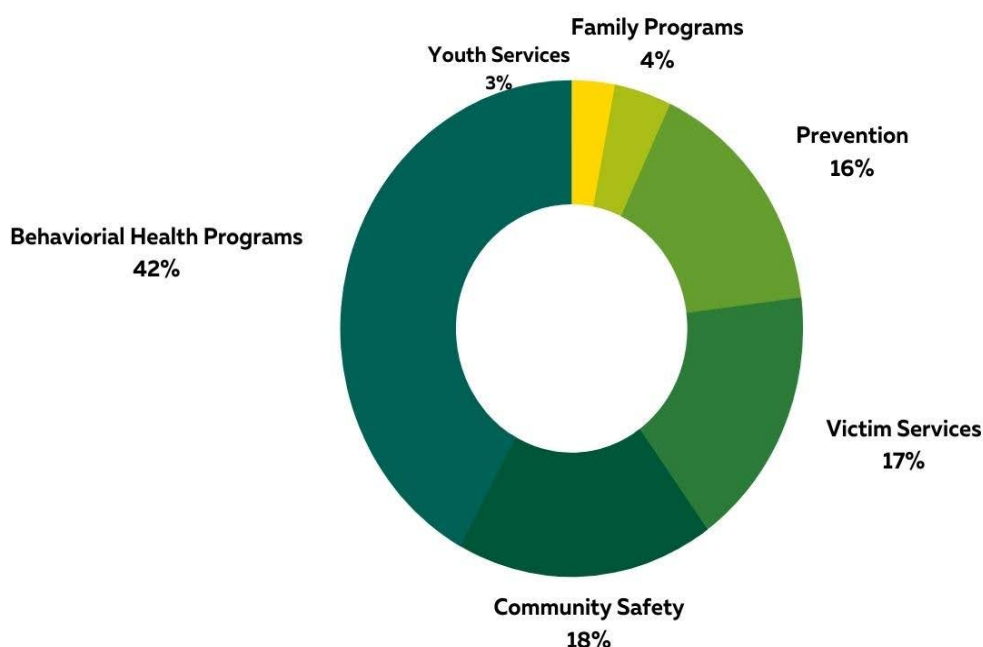
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After The Bell Program

54

Teen Resource Activity Center (TRAC)

255



[†] Number does not reflect the **70,000** annual visits to the Family Partnership Center

⁺ Children's Center at Family Court was closed due to Covid-19.

^{*} Sexual Assault Response Team (SART) and Universal Response to Domestic Violence (URDV) are not represented since they are community response efforts and would deeply inflate numbers

⁺⁺ Does not include the additional **5,040** hotline calls CVSS received throughout the year

⁻ Number includes both clients and estimated attendance at community outreach events



We are
for **support**
for **recovery**
for **hope**
against **stigma**

Behavioral Health Centers

Family Services assures access for all adults to high-quality behavioral health centers in Dutchess and Ulster counties. Our counseling and medical staff help people find their way towards recovery without stigma.

Highlights

*Despite ongoing need for virtual sessions, **82%** of Behavioral Health clients feel they have a good relationship with their therapist.*

***80%** of clients believe that the services they received through our Behavioral Health Centers have helped them feel better.*

"It's great to know that when in need of help, there is someone to talk to and a place to go when feeling distressed."
-Behavioral Health Client

Behavioral Health Services

In 2021, behavioral health staff provided comprehensive and integrated services to meet the needs of 6000 adults through our eight centers across Dutchess and Ulster Counties. Our dedicated team of therapists and medical staff provided individual and group therapy as well as psychiatric assessment and medication management in a year when the mental wellness of our community continued to be a great need. While the pandemic initially led us to provide primarily remote services, we are now in the process of encouraging clients to return to the centers for their care. While we will continue to engage clients using a broad range of telehealth services, we believe it is best practice for clients to see their providers in person regularly in order to receive the best care possible.

Throughout 2021, Family Services made great progress towards newly renovated and trauma informed spaces for our new Highland and Poughkeepsie Behavioral Health Centers. Mental health and wellness are impacted by the environments which clients receive treatment and we are proud to be working diligently to offer an environment that provides a warm and welcoming atmosphere. When opened in 2022, the new Poughkeepsie Behavioral Health Center will provide our clients with integrated care as we partner onsite with Sun River Health and Genoa Pharmacy to offer enhanced services for adults in our community.

RESTART Program

The RE-Entry Stabilization Transition Program provides services to more than 150 clients in the Dutchess County Jail in collaboration with Project More. RESTART staff identify and engage offenders at high risk for recidivism through evidenced based screening and treatment such as Moral Reconation Therapy, Grief and Loss Groups, Anger Management, Substance Use Recovery Support, as well as individual counseling. Throughout 2021, RESTART staff were able to transition away from virtual services and increase the number of in person services provided to incarcerated individuals inside the jail. Clients participate in RESTART to better themselves, enable opportunities, and enhance reentry and reintegration when released from jail.



We are
for **learning**
for **inspiration**
for **belonging**

Youth Services

Family Services after school programs emphasize the importance of caring mentorship in safe spaces for youth. We give youth a sense of belonging in a place where they can develop their athletic, creative, academic, workforce and social skills in fun, supportive, and challenging ways.

Highlights

100% of parents report that the After the Bell Program helped their child develop new friends and would recommend the program to other parents.

100% of children report that the program helped them do better in school and helped them do more physical activities.



Youth proudly show off their art installation.

After The Bell Program

Unable to operate inside of school buildings during the pandemic, the Family Partnership Center provided classrooms and enrichment spaces for the After The Bell Program during 2021. Participants and children were grateful for in-person programming during a time where many were isolated from their usual activities. Youth were able to socialize with friends in a safe space and receive support with schoolwork. All services were provided at no cost to families. They are designed to emphasize safety, health and well-being of children by providing a secure environment and mentoring relationships with trained adult youth workers. 37 children participated in the school-year program. During the summer, in-person programming continued, and the program served 34 children for 6 weeks. Children participated in weekly life-skills workshops implemented by a Dutchess County Department of Community and Family Services Case Manager that focused on building interpersonal skills. Youth also enjoyed improv activities with the Poughkeepsie Youth Theatre and a service-learning project through a collaboration with Crazy Over Art on Tour. Visit the FPC to see their sign that promotes a hopeful message. In addition, three tutors also provided daily one-to-one support for reading and math.

**"I like the staff because they are nice to the kids. They teach them further education, respect and have lots of fun."
-Elementary student parent**



Senator Sue Serino visits the After the Bell program.

Highlights

100% of TRAC youth who completed a survey report that TRAC taught them how to make better decisions.

100% of TRAC youth report the program taught them ways to have good relationships with adults and 93% report the program taught them ways to have good relationships with their peers.

97% of youth report that the program helped them do more sports and physical activities.

**"Everyone is like a family here."
-TRAC Youth**

In the fall, After the Bell program suspended services. While this was a difficult decision, for many years we have been significantly challenged in finding sustainable funding and stability for these programs. While we will be taking a break from providing services to elementary aged youth, we will continue to look for opportunities to resume these services at some point in the future, should solid funding models emerge.

In total, 54 children participated in elementary afterschool programming in 2021. Youth and families were able to engage in a variety of activities such as prevention workshops, academic enrichment activities, and other collaborative activities.

Teen Resource Activity Center (TRAC)

Located within the Family Partnership Center, the newly renovated Teen Resource Activity Center (TRAC) provides a free, supervised, trauma informed space for teens ages 13-18 to be after school Monday through Friday from 4:00 pm to 9:00 pm. Our new teen center features amenities including high ceilings, natural light, calming and inspiring visuals, and access to state of the art technology. Youth are engaged in music creation in the Music Studio, recreational activities such as, gang prevention and wellness workshops, academic assistance, STEM activities, mentoring, and opportunities to engage in constructive conversations with their peers. This Fall, TRAC began partnering with local restaurants to provide delicious and nutritious meals on a daily basis.

In 2021 we enhanced our TRAC program by aligning with Family Services' SNUG program. This collaborative effort involved restructuring the team to include two full time Youth Outreach Worker positions as well as a Youth Outreach Worker Supervisor. Youth Outreach Workers will develop relationships with vulnerable youth to onboard as clients for individualized and ongoing services, as well as conflict mediation with the goal of reducing violence in youths' lives.

Youth participated in the Summer Youth Employment Program (SYEP) that provided the opportunity to work in various businesses throughout the City of Poughkeepsie such as the Walkway over the Hudson, Poughkeepsie City School District Food Services, and Family Services. 11 youth gained valuable work readiness skills.



We are
for **love**
for **growth**
for **safety**

Family Programs

Family Services provides critical support to stabilize families and ensure child safety. Programs are tailored to each individual and include both group and in-home support, as well as supervised visitation and childcare services at Family Court. We also provide referrals to services that supply necessities and access to opportunity for families.

Highlights

97% of parents report they can use the nurturing parenting skills they learned during the program.

90% of parents report that because of the Family Education program, their family has made positive changes.

"Being a single father is tough, tougher when you don't have anyone to help teach you what you need to know. [My Educator] did that very well. I can honestly say I learned a lot [from her]. Huge help, caring, and very understanding. Thank you for all you've done."

-FEP Father

Family Education Program

The Family Education Program provides parenting education to teach effective parenting and enhance nurturing skills. We help preserve and strengthen families by building upon their unique qualities and strengths. As a result, families learn to enjoy being together while lowering stress levels, increasing child cooperation, disciplining without yelling or hitting, and communicating with each other in healthy ways. We work with families who are at risk of abuse or neglect in order to foster a sense of hope in the family. We work with families who have been identified by the Department of Social Services in Ulster County and Orange County as being in need of parenting education and family stabilization.

Ulster County

In 2021, 274 parents and children at risk of abuse and neglect received services, reaching a total of 71 families. The home-based component of the Family Education Program, which strengthens and preserves the family unit to prevent placement into the foster care system, served 41 adults and 65 children. The Family Visitation Program, which provides parents with hands on coaching and support during their supervised visitation time in order to develop and demonstrate the skills necessary to regain custody of their children, served 41 parents and 74 children. 14 families graduated from the Parenting Journey I groups that were facilitated, impacting 27 children.



Family Education Program staff take their work outdoors.

Highlights

In Orange County, 125 parents and children at risk of abuse and neglect received services, reaching a total of 32 families. The home-based component of the Family Education Program served 41 adults and 84 children.

Every child enrolled in the program received a holiday gift thanks to Toys for Tots and the Howard K. Spieler Memorial Fund.

All staff at the Family Education Program were trained in Motivational Interviewing, an evidence-based practice in compliance with the Family First Prevention Services Act (FFPSA), in 2021.

This year, the Family Education Program also welcomed Enhanced Parenting Time, a program providing critical parenting education and supervised visitation services to families experiencing substance use disorders who are engaged in Ulster County's Family Treatment Court. In just six months, staff served 5 parents and 7 children and provided 114 parenting time sessions. Three of the five families have been able to move to a less restrictive level of care and supervision, which included two families who were granted home-based visitation.

During the holiday season, the Family Education Program was able to provide 20 families, comprised of 23 adults and 37 children, with meals and presents for the holidays through our annual Adopt-A-Family initiative. Toys for Tots generously provided 26 of our children with more holiday gifts. Additionally, through the generosity of the Howard K. Spieler Memorial Fund, every child enrolled in the Program received an additional holiday surprise.

Orange County

In 2021, 125 parents and children at risk of abuse and neglect received services, reaching a total of 32 families. The home-based component of the Family Education Program served 41 adults and 84 children. All staff at the Family Education Program were trained in Motivational Interviewing, allowing for a further focus on family preservation. Staff have been utilizing their training in Motivational Interviewing in tandem with the Nurturing Parenting Program curriculum in order to elicit change among families, specific to home maintenance, substance use disorders, and discipline.

The Family Education Program has also revamped their Family Fun Events in order to be mindful of the COVID-19 pandemic. Staff creatively pivoted events to become take-home activities that parents could facilitate with their children on a regular basis. Families were provided with the option of receiving baking supplies, game night materials, and movie night options to conduct in the home and promote a warm and nurturing environment. Eleven families were able to benefit from these events this year.

During the holiday season, Toys for Tots generously provided 25 of our children with gifts for the holiday. Additionally, the Howard K. Spieler Memorial Fund also supported every child enrolled in the Program by providing additional gifts to them.

"Sometimes I feel *overwhelmed*, but my Family Educator makes things clear and simple."

Highlights

This year, 27 noncustodial parents and 34 children were able to spend their court-ordered visits together in a safe, neutral, and nurturing environment supervised by trained visitation monitors..

Supervised Visitation Program

The Supervised Visitation Program provides critical support for families in need of supervised visitation services who are referred by the Dutchess County Family Court. This year, 27 noncustodial parents and 34 children were able to spend their court-ordered visits together in a safe, neutral, and nurturing environment supervised by trained visitation monitors. The program improves parents' individual and cooperative parenting skills, improves the parents' ability to utilize nurturing parenting skills, and provides resources and information to parents regarding their children's needs for consistent emotional and financial support from both parents. The program also assists parents with accessing child support enforcement services when necessary.

Due to the continued closure of the courthouse, the Supervised Visitation Program was unable to provide in person services in the courthouse in 2021. However, given the critical nature of this program in fostering a safe environment for families to spend time together, staff continue to provide services virtually to allow for visits between parents and children. While virtual visitation is certainly not ideal, parents and children have creatively adapted to the virtual platform and still have the opportunity to communicate safely, with the support of the program staff. During virtual visitations, families have spent time completing homework, doing arts and crafts, reading together, and playing games.

The Children's Center At Family Court

The Children's Center at Dutchess County Family Court normally provides a calm and nurturing environment for children while their parents or guardians attend to court business. Program staff engages children in the expressive arts focusing on arts and crafts, dramatic play, and games. The Children's Center has an extensive library that is shared with families in an effort to increase literacy by offering each child a book to take home during each visit. The Children's Center serves as an active referral source for families, connecting them with community resources including parenting programs, shelters, legal aid, court advocates, daycare, social services, and mental health counseling. Services are provided at no cost to families.

Unfortunately, The Children's Center remained closed during 2021 due to COVID-19 and the closure of the courthouse. We look forward to reopening in 2022 and once again being a source of hope and support for children and families at Dutchess County Family Court.





We are for **AWARENESS**
for **PARTNERSHIPS**
for **SOCIAL CHANGE**

Prevention

Family Services is a regional leader in programming that increases individual's awareness and coping skills to reduce sexual violence, gun violence, and substance use. We oversee programs that reach the public in Dutchess, Ulster, Orange, and Westchester counties.

Highlights

98% of middle school students who received the Shifting Boundaries training report that they know the steps to take if someone violates their boundaries.

95% of middle school students agree that the Educator made a comfortable environment for students who wanted to talk or ask questions.

"I liked learning about boundaries because it taught me how to respect other people's boundaries and how to let others know how to respect my own."
-Middle School Student

Sexual Violence Prevention

The Sexual Violence Prevention Program is tasked with administering multi-layered, community level prevention work to address and prevent gender-based violence. Family Services serves as the lead agency for the NYS Department of Health programming for Dutchess, Westchester, and Orange Counties, and supports implementation of the Healthy Nightlife and School Life initiatives. Both initiatives include partnership and coalition building, policy work, as well as evidence-based interventions. With the Healthy Nightlife initiative, educators implement the Safer Bars curriculum to educate bar staff on positive bystander skill building to reduce sexual aggression in alcohol serving establishments. Within the Healthy School Life initiative, middle school students engage in the Shifting Boundaries curriculum to learn how to define boundaries, and what to do if someone crosses a boundary. In high schools, students participate in Mentors in Violence Prevention where they learn what it means to be an active bystander and discuss issues regarding gender-based violence.

In November 2021, SVP launched an exciting media campaign. The Safer Hudson Valley campaign raises awareness among individuals and communities in order to reduce risk factors and promote protective factors related to sexual violence. The campaign includes a landing page that highlights our work within the nightlife scene, engages in social media to bring to light the importance of prevention, and hosts an interactive "What Would You Do" animation series that highlights the pillars of bystander intervention. So far the team has developed 6 animated bystander intervention videos, had 195,000 Facebook impressions, and had 151,500 Instagram Impressions.

Highlights

573 students participated in Too Good for Drugs.

220 residents participated in Narcan Trainings and staff delivered Narcan to participants.

Program launches new initiative Teen Intervene, an Evidence-Based Program for teenagers experiencing problems associated with alcohol or drug use.



UPC Event at Ellenville Middle School

Highlights

61 youth participated in GIVE workshops designed to prevent gun and gang violence.

Ulster Prevention Council (UPC)

The Ulster Prevention Council (UPC) works to prevent substance use among youth by using evidence-based practices and programs.

UPC implements high quality prevention programming for youth through delivery of the model program Too Good for Drugs. During COVID, lessons were provided to serve students in the virtual classroom. Prevention Educators returned to the classroom in the fall, and 573 students participated.

UPC continued to participate in the Ulster County Trauma Informed Care Collaborative and the Opiate Task Force and Safe Prescribing Workgroup. UPC became a licensed Opiate Overdose Prevention Program and hosted virtual Narcan trainings. In all, 220 residents participated in Narcan Trainings and staff delivered Narcan to participants. A new prevention coalition was formed in Saugerties.

UPC worked with the UC Department of Health to engage youth throughout Ulster County in creating original substance use prevention messages and develop a coordinated media campaign. UPC sponsored community events including Recovery Fest, Holiday Hoopla and New Paltz Eve.

A new program was launched at the end of 2021. Teen Intervene is a 3-4 session Evidence-Based Program (EBP) for teenagers experiencing mild to moderate problems associated with alcohol or other drug use, including gambling. Teen Intervene integrates Stages of Change Model, Motivational Interviewing, and Cognitive-Behavioral Therapy to help teens reduce and ultimately eliminate their chemical use.

Gun Involved Violence Elimination (GIVE)

The Gun Involved Violence Elimination (GIVE) Initiative is a collaboration with the City of Poughkeepsie Police Department. Family Services uses the Phoenix Curriculum, an evidence-based program that successfully targets the risk and protective factors for gang and gun violence.

In 2021, workshops were offered on a weekly basis with youth ranging in age from 13-18 years old. Workshops include topics such as: Understanding Your Feelings, Gang Prevention, Violence Prevention, Resilience, Positive Relationships, and Identifying Emotions.

"Before we had this course, we didn't really talk to each other. **Too Good for Drugs** really helped our class open up to each other."
-8th grader at Ellenville Jr. High School

We are for **hope**
for **justice**
for **empowerment**
against **violence**

Victim Services

Family Services provides 24/7 support to victims of violence and other crimes. We are recognized leaders in the community's response to domestic violence and sexual assault, helping victims understand they are not alone, their safety is a priority, and they have options. Our person centered approach supports survivors' rights, dignity, healing and self-determination.

Highlights

2368 victims of crime found the support they needed through our services. 132 of whom were children.

91% of CVSS Clients report they would recommend our services to a friend or family member.

24 families were able to stay safe in their home aided by CVSS assistance with rent, utilities or safety measures such as cameras or locks.

**"The support and help that has been given to me has helped me so much. I'm so grateful for that I honestly have no idea what I'd do without this support."
-CVSS Client**

Center for Victim Safety and Support (CVSS)

The Center for Victim Safety and Support (CVSS) provides 24-hour non-residential, comprehensive support to victims of domestic violence, sexual assault and other crimes through a person-centered approach that supports survivors' rights, dignity, healing, and self-determination.

In 2021, 2368 victims of crime found support through our services. Of those seeking services, 262 were adult or child victims of sexual violence and 1995 were adult or child victims of domestic violence. Additionally, CVSS staff responded to 5040 calls on our 24-hour hotlines, helping community members and/or community partners in need.

In 2021, through funding from Office of Prevention of Domestic Violence and the Office of Children and Family Services, CVSS assisted 24 families with staying safe in their home by assisting with rent, utilities or safety measures such as cameras or locks. In addition, CVSS assisted 5 clients and their children with relocating to a new, safe home with the support of this funding.

Domestic Violence Awareness Month was packed with socially distanced events to include the Purple Light Project, where over 1,200 purple lightbulbs were distributed across Dutchess County to show support and solidarity with victims of domestic violence. CVSS also provided community training on how domestic violence impacts children. In addition, our program collaborated with Grace Smith House to showcase the Clothesline Project at the Family Partnership Center. CVSS continued to partner with the Dutchess County District Attorney's Office to provide their facility dog, Bosch, who tirelessly supports victims during counseling and court appointments. Additionally, CVSS partnered with Arlington Professional Fire Fighters Local 2393 to coordinate adoption of 81 families to include 138 children.



Law Enforcement Training in October,
featuring retired Chief of Police, Thomas
Tremblay

Highlights

*SART had 78 case reviews in 2021,
and had 49 evidence collections.*

*91% of SART team members feel
like they make a difference in the
community response to sexual
assault.*

The Youth Witness to Violence program, which uses evidence-based modalities to identify and serve youth who are witnesses to domestic and community violence, continues to grow. In 2021, CVSS received 84 referrals for youth and their non-offending caregivers to participate in group therapy. CVSS held 22 group sessions where participants learned about boundaries, self-care, self-expression, the impact of violence and healthy coping strategies.

In September, CVSS hosted a National Day of Remembrance for Homicide Victims. With masks and socially distancing CVSS was able to host the event in person and the community came together to show support of those who have lost their loved ones to violence.

Sexual Assault Response Team (SART)

The Sexual Assault Response Team (SART) is a multidisciplinary team working to provide trauma-informed, victim/survivor-centered response to sexual violence in Dutchess County. SART brings together victim advocacy, medical and forensic providers, law enforcement, criminal prosecution, probation, clinical sex offender treatment, and college campuses to ensure a consistent and coordinated response to sexual assault. SART initiated a formal case review process with the Steering Committee on a quarterly basis to identify and resolve gaps in the system. Case review also serves to unify and improve the experience of victims/survivors of sexual assault within Dutchess County.

In addition, SART's 2021 community awareness and outreach included a social norming campaign at local libraries during Sexual Assault Awareness Month as well as wide distribution of a pamphlet to help victims/survivors navigate the resources available in Dutchess County. SART also worked with URDV to hold a law enforcement training given by Tom Tremblay, a retired Chief of Police from Burlington, VT. The training focused on victim-centered practices in investigations for sexual assault and domestic violence cases. 40 law enforcement attended the training along with prosecutors from the Dutchess County District Attorney's Office and advocates from Family Services' Center for Victim Safety and Support.

This year, SART conferenced 78 cases where victims/survivors of sexual assault presented in Dutchess County hospitals. Of the 78 cases, 55 % were reported to law enforcement, well above the national average of 34%.

**"It's a great opportunity to work collaboratively with the community to improve victim experience when engaging with the systems associated with sexual assault."
- SART Team member**

Highlights

For almost 30 years, URDV has overseen the coordinated community response to domestic violence in Dutchess County.

LAP ensures all victims of DV who look to first responders for help have access to services immediately.

The Domestic Abuse Response Team met 72 times in 2021 to review 266 cases.

92% of URDV team members feel like they make a difference in the community response to domestic violence

"This committee is a strong driving force in the DV community. I trust the members at the table to vet programs, voice opinions, and explore over all impact."

-URDV Steering Committee member

Universal Response To Domestic Violence (URDV)

The Universal Response to Domestic Violence (URDV) Steering Committee was created in 1994 to oversee the coordinated community response to domestic violence in Dutchess County. The Committee is comprised of service providers, civil and criminal justice partners, offender treatment providers, and county agencies. This committee identifies and addresses gaps in the systemic response to domestic violence. Family Services employs the URDV Project Coordinator to act as a liaison between agencies and ensure utilization of best practices.

The Lethality Assessment Program (LAP) is an innovative domestic violence homicide prevention initiative that ensures all victims of domestic violence, who look to first responders for help, receive the same access to services countywide. The project continues to receive statewide recognition as an innovative homicide prevention initiative. This year we provided in-person training for MTA police as well as the Law Enforcement Academy at the Dutchess County Sheriff's Office.

In 2021, URDV developed a survey for committee members to ascertain levels of satisfaction among partners. 92% of members feel they make a difference in the community response to Domestic Violence. 92% of members also value the collaboration and connection between various stakeholders in working towards a common goal. Notable feedback include the following insights from committee members: "Tremendous advocacy for Domestic Violence Systems reform, URDV has great potential for making big changes in creating champions for DV advocacy." Another member shared that URDV is, "a strong driving force in the domestic violence community."

The Domestic Abuse Response Team (DART), a component of URDV is comprised of Dutchess County Department of Probation and Community Corrections, District Attorney's Office, law enforcement from the City and Town of Poughkeepsie, Hyde Park and Beacon, advocates from Family Services Center for Victim Safety and Support, and the URDV Project Coordinator. DART teams met 72 times in 2021 to conference 266 cases, further facilitating efforts to ensure a victim centered approach to domestic violence across Dutchess County.



Dutchess County Deputy Sheriff's PBA Explorer Post 108 collected non-perishable food and canned goods for CVSS's Food Drive in November



We are
for **RESPECT**
for **CHANGE**
for **CONNECTIONS**
AGAINST VIOLENCE

Community Safety

Family Services works with individuals who have a history of gun-related, sexual or domestic violence to help them learn a healthier approach to the people in their lives and their communities. Our programs increase awareness of how belief systems and personal histories can lead to violence, giving these individuals the knowledge and skills to make the changes in their lives that make our communities safer.

Highlights

12 groups were offered in 2021 to help clients learn strategies for building healthy relationships and preventing future acts of violence.

***100%** of DAAC participants surveyed shared they can apply the skills they learned in the program to current and future relationships.*

"This group allows me to express my opinions in an excellent format and has provided me with tools and lessons to carry forward within life."

-DAAC Client

Domestic Abuse Awareness Classes (DAAC)

2021 saw significant strides with the DAAC program. Since the pandemic started, we focused on reducing barriers to service for clients. In addition to eliminating all fees associated with services, we implemented the Moral Reconciliation Therapy Domestic Violence (MRT-DV) curriculum, which is considered a best and promising practice for working with people who have committed domestic violence offenses. Access to reliable transportation and travel distance to the program has historically challenged our clients. As a result, we eliminated both of these barriers to service by offering the program entirely remotely.

At the end of 2021, Family Services made the difficult decision to suspend DAAC services. We have operated the DAAC program since 1989 as part of our mission to promote safer communities and provide appropriate services for individuals who have perpetrated domestic violence. We have faced a number of ongoing challenges in the last two years, including funding stability, sustainable program infrastructure, and staffing with part-time and per diem staff. We remain dedicated to supporting individuals who cause harm in changing their behaviors while maintaining a victim centered approach to this work. We will continue to engage and support this population through our ongoing work in our other program areas, including the Domestic Violence Offender Project.

Highlights

The DVOP Operations Team has classified 24 offenders as "A-Level" who are considered the most serious and dangerous offenders.

Family Services is committed to promoting and maintaining community safety within the City of Poughkeepsie.

Domestic Violence Offender Project (DVOP)

The Domestic Violence Offender Project (DVOP) is an offender focused, victim-centered approach that addresses the most serious intimate partner violence in the City of Poughkeepsie. DVOP intervenes where possible to prevent violence from continuing or escalating. DVOP prioritizes victim and community safety by offering supportive services through Case Management. Case Management services can help connect offenders with resources that could assist them living a life free of violence. In taking this approach, DVOP shifts the burden from victims to the DVOP Operations Team, while empowering the greater community to address offender behavior and keep each other safe.

The DVOP Operations Team was formed in early 2019, through a partnership with the City of Poughkeepsie Police Department, the Dutchess County Sheriff's Office, the Dutchess County District Attorney's Office, Dutchess County Office of Probation and Community Corrections, Family Services Center for Victim Safety & Support, and Family Services Community Safety Programs. The DVOP Operations Team created criteria to classify offenders, making them eligible for DVOP support services through Case Management, as well as implementing enforcement strategies as needed. The criteria were developed by reviewing offending dynamics of the most serious offenders and the most chronic offenders, who commit a wide variety of crimes at relatively high rates, in the City of Poughkeepsie. The DVOP operations team meets to case conference domestic violence incidents and classify offenders using the criteria.

We had several significant highlights from the year. The DVOP Operations Team successfully refined and implemented all four levels of offender classification criteria based on the presenting incident, criminal history, and other relevant factors. Throughout 2021, the DVOP Operations Team classified a total 24 offenders who are considered the most serious and most chronic offenders known to law enforcement. A DVOP Case Management brochure was developed to be provided by Law Enforcement responding to a domestic incident as the first offer of service to eligible individuals, in an effort to reduce rates of recidivism in service to individual and community level safety.



The SNUG team at a shooting response event in 2021.

Highlights

SNUG partnered with the Women's Business Institute and conducted an MWBE training for 150 participants, promoting more minority and woman owned business to file for certification.

88% of SNUG clients feel the services provided to themselves or their family have been helpful.

91% of SNUG clients feel their primary SNUG contact is attentive to their needs and concerns.

SNUG

SNUG works to reduce gun violence by mediating conflicts with individuals who are at the highest risk of shooting someone or of being shot by using a public health approach to community safety. Informed by the evidence-based Cure Violence model, SNUG is comprised of an Outreach department and a Social Work department that work together to reduce gun violence in the City of Poughkeepsie and support victims.

Despite the circumstances created by the global pandemic, SNUG has built and maintained a strong presence within the City of Poughkeepsie. This year, SNUG also engaged the community by providing Safe Passage from the Middle School and High School following dismissal each day to promote individual and community level safety.

SNUG offered community and participant events throughout the year while adhering to COVID-19 safety guidelines. This serves to raise awareness of SNUG's services and efforts, increase protective factors within the community, and offer participants and clients opportunities for healthy relationship building. This year, we partnered with Rhinebeck Bank, Lexington Recovery Center, Finish Strong and the City of Poughkeepsie School District Parent Empowerment Center. In addition SNUG partnered with the Women's Business Institute to host a MWBE training for 150 participants, encouraging more minority and woman owned business to file for certification. This partnership created a training series for SNUG participants & their families, available to all 12 SNUG sites across New York resulting in 94 new MWBE applications.

As we had several incidents of fatal gun violence this year, the SNUG team has cultivated unprecedented support from community members, politicians, and local leaders. The SNUG shooting responses galvanized the community to share in our message to reduce gun violence. This outpouring of support to end the violence from the community signifies a new chapter for Poughkeepsie with hope for a brighter and safer future.

A recent SNUG participant shared the following;

"It's cool for me. I was able to obtain employment using SNUG resources, and even when I wasn't employed I still felt relevant. SNUG would stop by and check on me and I felt it was very genuine."



We are
for **community**
for **collaboration**
for **inspiration**

Family Partnership Center

The Family Partnership Center (FPC) is an evolving model designed to build a stronger, safer community overseen and managed by Family Services. It is available to the community as a place to come together for conversation and the exchange of ideas, to participate in athletics and arts programming, and where a variety of nonprofits can co-locate and collaborate to offer enhanced services that create real access. We are working towards making the FPC a national model for community building.

Highlights

The Family Partnership Center remained open throughout the continued pandemic to ensure the community had access to essential services.

In 2021, the FPC hosted a resource fair for the community, bringing together FPC partners and external organizations alike.

The FPC helped make the holiday season merry for 100 families as we collaborated with the Dutchess County Sheriff's Office for a holiday toys and food giveaway.

The Family Partnership Center (FPC)

The Family Partnership Center (FPC) is the heart of the City of Poughkeepsie. Since its opening in 1997, the FPC has been a catalyst for community impact, empowering children and families from all backgrounds and serving as a center for education, recreation, arts and civic participation. Today, 18 nonprofit and related organizations are currently under one roof, working together to meet our community's needs and collaborating to offer enhanced services that create real access. This year we were pleased to welcome new partners to the FPC, Finish Strong for Wellness, Poughkeepsie Library District Sadie Peterson Delaney library and Acts of Simple Kindness. We look forward to welcoming Heritage Financial Credit Union, Love Quest Foundation, certified COVID testers and expanded programming through The Boys and Girls Club's Poughkeepsie Performing Arts Academy.

In the face of continued pandemic challenges, the Family Partnership Center and its partner agencies worked diligently to support our neighbors by continuing to meet critical needs including primary health care, education, youth services, emergency services and more. While many organizations and buildings remained closed to in person services, the FPC remained open as partners found innovative ways to continue to serve our community. We celebrated Halloween with our community through a fully decorated trick or treat drive thru. We hosted an in-person socially distanced resource fair for the community in our newly renovated gym. During the holidays, partners enjoyed celebrations and hosted community giveaway events and created an indoor public selfie station for our friends and families in the community. We are looking forward to an FPC community job fair in the spring of 2022 and much more to come.

Organizations in the Family Partnership Center

Community Voices Heard
Dutchess Community College
Dutchess County Behavioral
& Community Health
Dutchess County Healthy Families
Dutchess Outreach/Lunch Box
Fall Kill Community Gardens
Family Services

Finish Strong for Wellness Center
Flores Chiropractic Group
For the Many
John Flowers Community Events
Legal Services of the Hudson Valley
MVP Network Consulting, LLC
Planned Parenthood
Poughkeepsie Library District's Sadie
Peterson Delaney African Roots Library

Poughkeepsie Performing Arts Academy
Prime Health Choice
Public Policy & Educational Fund
of New York
R.E.A.L. Skills Network, Inc.
Rebuilding Our Children and Community
Sun River Health Care

Highlights

\$4.9 million dollars raised to support vital needs of our 107-year-old building

New roof is complete and work to reimagine the front entryway has begun.

Campaign Steering Committee comprised of community leaders, business owners, board members and Family Services leadership meet monthly for campaign planning and implementation.

As Steward of the Family Partnership Center, Family Services has planned a \$9.1M Capital Campaign to address our most urgent needs and vital capital improvements. Throughout 2021, we worked diligently to take steps necessary to ensure the partner agencies inside the FPC are able to address the challenges faced by those we serve in a safe, welcoming and life affirming space.

Our Standing Together, Standing Strong campaign will repair and modernize the 107-year-old building, and fortify the Center for generations to come. Early projects of the Campaign focus on three time sensitive areas: The staircase leading to the front doors which has failed structurally and leaves the building nearly inaccessible to those with mobility challenges; the crumbling auditorium windows; and the deteriorated roof that creates leaks throughout the building. In the fall of 2021, the replacement of the roof was complete and our efforts turned to planning for the world-changing look to the FPC. After critical structural needs are addressed, additional improvements are planned such as asbestos abatement, window upgrades, bathroom renovations, auditorium improvements, brick pointing, heating system replacement, and more.

We have raised \$4.9M to support our campaign, including government, business, foundation and individual donor support – including the largest philanthropic gift Family Services has ever received from the Dyson Foundation and Family. We are incredibly grateful to our partners in the community who help ensure this critically important community center is available for future generations to come.



Architect rendering of partial enclosed and temperature-controlled glass pavilion by MASS Design Group.

2021 Event Highlights



Report To The Community

On February 25th, community members, donors, funders, elected officials, staff and volunteers joined for our first ever VIRTUAL Report to the Community Event. The afternoon provided an opportunity for Family Services to share 2020 accomplishments during a difficult pandemic year and look forward to the brighter year ahead. Attendees learned about Adverse Child Experiences and how trauma as a child can impact the mental and physical wellbeing into adulthood. Most notably, we came together to learn how we can make a difference in the lives of children and families by working together.



Don and Jill Veith- Good Neighbor Award recipients

Family Of The Year

On July 29, the outdoor ballroom at the Grandview in Poughkeepsie was filled with close to 300 of our friends and supporters as we hosted one of our most joyous Family of the Years to date. It was the first in person event for many attendees since so many in person activities were cancelled or moved to a virtual format due to Covid 19.

Each year, we honor local families for their outstanding impact on our community, as well as raise funds that are vital to our programs and services. This year, our success can be attributed to our treasured families: The Ruge Family, of Ruges Automotive, were honored with The Lifetime Achievement Award in recognition of their significant impact throughout the Hudson Valley. Don and Jill Veith, of Veith Electric, received The Good Neighbor Award for their dedicated community work as an “unsung” hero.

During the evening, Family Services Leadership shared testimony and success stories with both in person and virtual guests alike to help our friends and community better understand the vast array of agency services and community impact of Family Services.



The Ruge Family - Lifetime Achievement Award recipients



FAMILY SERVICES WALK A MILE IN HER SHOES®



11th Annual Walk A Mile In Her Shoes®

On October 23rd, we hosted our 11th Annual Walk a Mile in Her Shoes event at the Poughkeepsie Galleria. The mall was filled with incredible energy and enthusiasm as 200 people came together to stand against sexual assault and domestic violence in our community.

Throughout the month of October, The Poughkeepsie Galleria hosted an educational & outreach display to share survivors stories and help mall visitors better understand why they should walk to create stronger, safer communities for the friends and family in their lives.

With the help of walkers, donors, and sponsors, we raised \$70,400 to support the programs of Family Services that empower victims, educate youth, and prevent future violence.



Festival of Trees

December 10th and 11th Family Services hosted our First Annual Festival of Trees and could not be more thrilled with the turn out. With so many amazing vendors, sponsors, live music, trees and wreaths, it was impossible not to get into the Holiday Spirit!

Attendees shopped for holiday gifts, bid on their favorite tree and wreath, listened to live holiday music and voted for their favorite trees! We are so pleased to announce that the event raised nearly \$20,000, all of which goes to support our vision of stronger and safer communities, which made for a wonderful end to 2021. We can't wait to plan a bigger event for 2022, with even more family fun!

2021 Agency Highlights



Tree Arrington Mural Dedicated

On Saturday, June 19th our community came together at the Family Partnership Center to witness the unveiling of a mural dedicated to the life and legacy of Theodore “Tree” Arrington, former Board member of Family Services. The mural was painted by the incredible Nestor Madalengoitia. Tree was an inspiration to all who gathered to celebrate his contributions to the community, and why we chose to feature him on this year’s cover. Tree was a teacher, a leader, a change-maker who empowered everyone around him. His memory will continue to live on within the Family Partnership Center.



Be the Poem

Poet Gold Wilkerson joined Family Services to offer virtual workshops designed to raise awareness around diversity and inclusion and identify steps one can take for social justice in and out of the workplace. Staff explored their relationship with racial bias and or privilege and how those biases / privileges may inhibit one from operating in a space of mindfulness and one’s best self. Using poetry and the spoken word, attendees learned to express their thoughts, feelings and share new ideas for social justice that can lead to freedom and change. Empowering one to live to “BE the POEM” in their life.



Nicole Wong, Featured in Quality Progress Magazine's '40 under 40'

Family Services’ Director of Family Support Services, Nicole Wong, was regarded as a stand out rising star in the professional work place. The article highlighted her key accomplishments including her seven years experience providing survivor-centered support and advocacy to individuals impacted by sexual abuse and relationship violence; as well as her quality assurance and course development initiatives.



New Music Room

We are proud of the community music studio learning room, a spot available to creators, from podcasters to musicians, to have access to all of the incredible programs we have to offer: Logic, Garage Band, FL Studio and Ableton Live, Plugins such as Omnisphere, Serum, and Output Arcade. We have Midi keyboards available for use, Ableton push 2 pads, and Vochlea 2 software for a midi microphone, as well and Final Cut Pro X for Video Production. The Music room is now open to the community and is an exciting addition to the Family Partnership Center!

Providing Impactful Services Throughout the Community

In 2021, Family Services developed comprehensive client satisfaction surveys for all programs. This provided a valuable opportunity to analyze findings and implement quality improvement efforts as a result of feedback as needed. With staff at the helm of thoughtful program specific question development, we ensured all included two standard agency questions that are applicable across our diverse programs.

With every survey, our clients helped us learn what we do well, what we can do better, and how lives are being impacted. On program pages throughout the Annual Report, we share a sample of the data collected in 2021. Below we highlight feedback from clients across all agency programs.

Clients share their experience





Thank You 2021 Supporters

For sharing and supporting our vision of stronger, safer communities where everyone has the opportunity to lead their best lives.

1-9

110 Grill PG Poughkeepsie, LLC

A

A-1 Home Inspection Services
Debbie Abbate
ABC Supply
Alia Abdullah
Christi Acker
Lawrence Abramowski
Acts of Simple Kindness
Patrick & Barbara Adams
Suzannah Adams
Adams Fairacre Farms
Beatriz Aguilar
Adirondack Experience
Adirondack Theatre Festival
Kyle Ahearn
Nuna Alberts
James & Mary Albrecht
Courtney Alexander
Jamie Alexander
Kimberly Alexander
Nicole Alexander
Frank & Pam Algier
Saba Ali
John Alterio
Jeff Aman
AmazonSmile
Ingrid Amberger
Amendola Landscapes Inc.
American Heating And Cooling
Anderson Center for Autism
Charles & Maureen Andola
Tseng Anthony
Appolo Heating INC
Jason Aptekar
Arlington Professional Fire
Department
Arnoff Moving & Storage, Inc.
Arlington Square Starbucks
Art Effect
Julianne Arthur
Dr Mary & Emmanuel Ashlong
Bonnie Auchincloss
Samantha A Ausenaugh
William H & Mary Jane Austin

B

Elizabeth Bradley
BSB Construction
Christopher Baab
Baerhands Inc
Edward Baeigalupo
Kevin Bahret
Eric Baird
Kevin Bajana
Nicole Baker
The Bakery
Patricia Baldwin
Bank of Milbrook
Amanda Balint
D.M. & N.A. Ballantyne
George & Phebe Banta
Bank of Millbrook
Elizabeth Barba
James & Judy Barba
Barclay Damon LLP
Paolo Bari
Kathleen Baright
Lori Barone
Baroni Scrap Metal LLC
Andrew Barrett
Maura Barrett
Shannon Barrows
Michel Barta
Fred & Susan Battenfeld
David Baxter
Eli Beam
Bean & Family INC
Gary Beck
Kathleen Bell
Victoria Bentley
Best Buy
Mike Betros
Jahlil A Bey
Blended Wellness
Blue Point Golf Resort
Elisa Bocanegra
Ann Boehm
Bonavoglia Orthodontics, PLLC
Dixie Bonk
Natalie Borquist
Anthony Bottini Jr
James & Linda Bouchev
April Bourlier

Robin Bourlier
Boys and Girls Club of
Newburgh
James Brands
Marlies Brandt
Andrew C Brendler
Brewster Ice Arena
Mark & Ann Broat
Lisa Bromley
Julian Brown
Bruderhof Communities-
Susan E Buck
Diana Buckhantz
Melinda Buckley
Amanda Buhler
Bunnell Family Donor Fund
Michael Burdis
Anne Burger
Gail & Emerson Burger
Christopher Burney
Katrina Busselle
Samuel M Busselle
Butcher Baker Candlestick
Maker
Barron Bulter
Dorie Bulter
Jaime Bulter
Peter Butler

C

Christina D Cade
Marybeth G Cale
Evelyn Caliendo
Donald & Margaret Calista
Risa Calta
Jean A Calyer
Howard & Celeste Campbell
Matthew Canale
Thomas Cannone
Arianna Caraballo
Cardinal Court Apartments
Lou Carlucci
Kristina & Richard Carr
Nicole E Carroll
Joseph Carson
Kevin & Betsy Carswell
the Castle Fun Center
Frank Castella
Ginger Casserly

Peter & Alyse Castonguay
Catharine Street Community
Center
Joseph Celtruda
Central Hudson Gas and
Electric
Alisha Cervini
Anthony Cerwin
Suzanne Chadwick
Carole Chambers
Martin and Eleanor Charwat
Frank Chase
Chazen Companies
Steven Chickery
Children's Home of
Poughkeepsie
Cheryl Chinasese
Antonietta Chiocchi
Sara Chiola
Francesca Chirico
Frances Chiu
Choice Words
Christiana Glass
Church of The Messiah
Jonathan Cilley
Cimenello Family Fund
City of Poughkeepsie
City of Poughkeepsie Police
Department
Tami Clauson
Clean & Free
John Cleary
Kevin Cleary & Holly Wahlberg
Theresa Clemmons
Clinton Vineyards
Christina Closius
Cleveland Plumbing & Heating
Evdocia Clossi
Maryanna Cocchiara
Dennis Cody
Shaun Cohen
Julie Colacchio
Erik & Elaine Colandrea
Dana Collins
William Colombo
Jessica Colombo
Color Street
College Planning Connections
Diane Comatos
Gerard Comatos

Community Foundations Of The Hudson Valley
Community Voices Heard
Dwayne Concepcion
Dan Connolly
Linda Connors
Consigli Construction
Bowe Construction
Elizabeth Corcoran
Cornelia T Bailey Foundation
Mare Corwin
Orange County Sheet Metal
Joan Crawford
Laura Crespo
Michael Critchley
Laura Cristancho-Mejia
Darnell A. Cross
Steve Cross
Ronald E Crouch
Crown Maple
Patricia Cuczai
Stacey Cummings
Stephanie Cunningham
Paul Cusa Builders INC

D

D. Rohde Heating, Plumbing, and AC
Alana Dali
DASNY- Roof
Mary C Davis
Tammy K Davis
Rose Davison
Cindy Dean
Susan Deane-Miller
Art DeDominicus
Victoria DeFreeze
Patricia Deierlein
Nancy DeJesus
Angelo DeMaria
Cheryl Depaolo-Mallozzi
Fred & Maria Dewald
Jennifer Del Valle
Cheryl DePaolo
Adarella Deylii
Victoria Diaz
Isabel J Dichiaro
Dick's Sporting Goods
Grace Dietz
Suzi Dietz
Vincent & Joan DiMaso
Nancy Dingee
Wiam Diouri
Diane Disomma
Robert Dittus
Dianne Dixon
Gail Dobkins
Barbara Dodick
Cynthia Dodick
Linda Dodick
Sean Dodick
Paul & Maureen Doherty
Robert Dollase
Sonia Domian
Heather Domin
Luanne S Donnadio
Michelle Donner
Stephanie L Donworth
Kim Dooley

Tameka Doseau
Patrick Downes
Brian & Evelyn Doyle
Daniel Doyle
John Doyle
Emily Dozier
Drake Creative
Cloe Drivet
Kathy Duano
Angela & Kim Duchette
Michael Dupree
Kevin & Martha Duda
Patrick Duffy
Eileen Duncan
Janeen Duncan
Anthony Durante
Peter Durkin
Dutchess Community College
Dutchess County Department of Behavioral & Community Health
Dutchess County Department of Community & Family Services
Dutchess County Department of Planning & Development
Dutchess County Department of Probation & Community Corrections
Dutchess County Department of Heath
Dutchess County Fair Grounds
Dutchess County Sheriff's Department
Dutchess County Sheriffs PBA
Dutchess County Workforce Investment Board
Dutchess Junction Fire Co.
Dutchess Outreach
Chris & Joy Dyson
Dyson Foundation

E

Rebecca Edwards
Efco Products
Dana & Ira Efron
Steven & Amy Efron
Jack Efron
Joseph Egitto
Yvonne Egitto
Roberta M Eisenberg
Elite Island Vacations
Donna Elliot
Scott Ellis
Donna Elliot
Mark Epstein
Evelyn Davies Charitable Trust

F

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Kate Fakler
Filomena & Michael Fanelli
Brittany Farrell
Kathleen Farrell
Jennifer Federman
Jeffery & Rona Feldman
Leah Feldman
Mara Feldman

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Feldman, Kleidman, Coffey and Sappe LLP
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Claudia Fenderson
Fidelis Care
Renee Fillette
Linda Filly
Finish Strong Wellness Center
Samuel Finnermann
First Presbyterian Church of Pleasant Valley
Tenequa Fitzgiles-Gilliard
Five Below
Michael Fleischer
Frank Fletcher
Flores Chiropractic Group Of NY
Foam & Wash
James Foley
Carla M Footit
Foot Locker
Henri L Fourie
Denise Fowler
Fraleigh & Rakow Inc
Jillian Fresse
Frontstream
Anna Fugazzi

G

Theresa Galitello
Alannah Gallagher
Gallin Beeler Design Studio Architects,
Donna Gallo
Alexa Gama
Elisa Gambino
Freddimir Garcia
Maritza Garcia
Martha L. Garcia
Michael Garofalo
John Garrity
Lukas Gaschel
Debra E Gause
Marin Gazzaniga
Genco Floor Coverings
Tessa Genther
Denise George
Karen Giek
Chris Gilbert
Jason Giordano
Girl Scouts Heart of the Hudson
Aaron Glick
Marcia Goldberg
Sandra G Goldberg
Larry Goldstein
Jessica M Gordineer
Fanny Dean Gordan
Courtney Gordon-Tennant
Michael & Deborah Gordon
Susan Gordon
Beverly Gorham
Clara Louise Gould
Jeffrey Graham
Michael Graham
Carol Anne Graminski
Joshua Gran
James R Greaves

Veronica Green
Stacey R. Greenberg
Alyssa Greenway
Scott & Susan Greer
Anthony & Patty Greico
Catherine Griffin
Santaliz Guale
Guardian Self Storage
Kate Guinan
William Gustavson
Gear Guys LLC

H

Habitat for Humanity of Dutchess County
Paul & Lisa Haering
Taylour Hahn
Half Time
Hallmark
Susan Haight
Justin Haines
Ahmed Hamid
Hamilton & Adams
Bernard & Shirley Handel
Handmade by Barbara
Bethanne Hanson
Miles Hansen
Melissa & Ross Hardisty
Ashley Hardy
Leila Hardy
Harmon Printing
Spenser Harnischfeger
Dianne Harrard
Michelle Harriman
Lisa Hart
Health Research, Inc
Alfred Hechler
Hatfield Metal Fab INC
Nasri Hatter
Darlene Haus
Heddle and Hearth
Blair Hendricks
Helen's Hope Foundation
Heller Fundraising
Elizabeth Hemmerdinger
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Wayne & Pauline Herr
John Hicks
Barbara Hill
Loretta M Hill
Deborah Hill-Bramwell
John Hines
Don & Donna Hoffay
Dolores Holt
Casey Hons
Joyce Hornbeck
Keith Houghtaling
Janet Houston
William Hoynes & Dierdre Burns
Keith Hudes
Hudson Valley Credit Union
Hudson River Fruit Distributors
Hudson Valley Associates Industrial Supply Corp
Hudson Valley Gives
Hudson Valley Office Furniture
Stephanie Hughes
Hudson Valley Skin Care
Hudson Valley Renegades

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Margaret Humphrey
Collette Hussing
Duane & Gae Hutton
HV Exotics
HV Shred, Inc.
Sharon Hyers
Michael Hymanson

I

IBM Employee Services Center
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Impact PR & Communications
Amanda Ingalls
Integrated Enterprise Solutions
INC

J

J House Greenwich
Jacran Designs
Mary Jalloh
James L Taylor Manufacturing
Clifford H James Jr
Nancy James
Tamer Janakat
JaydenMoore of New York
Joanna Jeffreys
Shannon Jenkins
Benjamin Jobes
John A Giamo & Son INC
John Herbert Company
John Page Development LLC
Darryl S Jones
Giordano & Siegel Judelson
CPA
Just Give-Great Nonprofits
Gisele Junqueira-Ohliger
JNC Builders

K

Nicholas G Kalogris
Pooneh Kardgar
Lisa R Kaul
Tashwana Kearney
David Keith
Richard Keller-Coffey
Amy Kelly
Ethan Kelly
Mary E Kelly
Joan Kent
Sara Lou Kerr
Michael & Julia Kessler
Key Construction Services LLC
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Kimelman Family Foundation
Sally J King
Ed Kinkade
Maurice & Elizabeth Kinkade
Kirchhoff Property Management
Susanne Kirkendall
Robin Kleban
Robert A Koche
Ami Koche
Daniel Kondor
Betsy Kopstein-Stuts
Susan Kowalczyk
Emily Koyfman

Martin Krakower
Stephan Krakower
Karl Kruszyaski
Megan Kulogris
Alice R Kurman-Kostrobal

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Tom & Diane Labenski
Samuel Laganaro
Lakeland Bank
Mandy Laluna
Karen Lancaster
Matthew Landolt
Diane Landro
Dr John & Lorraine LaMothe
Gloria Lana
Erica Lane
Catherine Lang
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Maureen Lashlee
JoAnne LaTusa
Derek Lavery
Nicole Lavery
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Barbara Lemberger
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Elliot Levine
Lewis & Greer P.C
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Sierra Lily
Debra J Litts
Toni Llanos
Isabell Lleazer
Neal Loevinger
Robin Lois
Debra Long
David & Judith Longacre
Locus Grove
James & Lisa Loughran
Alicia Lovett
Brett Lowell
Sandra Ludlum
Peter Lumb
Doreen Lund
Lyceum Cinemas
Bryan Lynch
Kerri-Ann Lynch
Louise Lynch

M

M&O Sanitation INC
M&T Bank
Tracy Mackenzie
Juliana Macrini
Christopher Maeder
Diane Maffei
Mike Maffia
MAG Auto Corp
Maggie's Custom Crafts
Margaret M Maher
Michael Maher
Debie Mahler
Molly Maidman
Main Printing
Rebecca Maisch
Louis Malagrino

Elga Maldonado
Malouf Mountain Sunset Camp
Carolyn Malile
Audrey Mallory
Cheryl Mallozzi
Timothy Malsbury
Valerie Mancino
Mango Papaya Handmade
Randy Mann
Lorrayn Pickerell & David
Manners
Joan Manners
Lynea Manners
Elyse Mansfield
Kirk Maraglia
Sheri Marchi
Mariapolis Luminosa
Marist College
TJ Markowitz
Debra Marks
Wendy J Marks
Victoria Marsella
Marshall & Sterling Insurance
Jeffrey Martin
Leangy Matos-Smith
Matthew Martini
Scott Marxer
Grace Marzullo
Jeanne Marzullo
Elizabeth Masina
Timmian C Massie
Daniel A Mastropietro
Anne Matheus
Danielle Mattes
Mauri Architects
Stephanie Mauri
Nicholas Mauro
David J Mazzetti
Jane McElduff
MJ McFarland
Jennifer McLeroy
Matt Meddaugh
Mediation Center of Dutchess
County
Mental Health America of
Dutchess County
Mental Health Association of
Dutchess County
Ja'von A Merriett
Kahli Mercik
Roy & Hilda Merolli
Metro Builders Corp
Meyer Contracting Corporation
Carl Meyer
Mid Hudson Valley Federal
Credit Union
Joe Middleton
Anthony Milanese
Andy Millarous
Millbrook Cabinetry & Design
Millbrook Gardens LLC
Pat Miller
Matthew Milles
Heidi Mills
Milton Hardware & Building
Supply
Keisha Mincey
Jessica Mitchell
Richard & Susan Mitchell
Patricia & Nelson Mitchell

Mirbeau Inn & Spa Rhinebeck
Jessica Miuccio
Katie Monahan
Kriistin Mohamed
Alexandra Mondini
Marisa M Moore
Darlene & Danny Moorhead
Jullia Mordaunt
Morgan Strategic Wealth
Mark T Morgan
Doreen Morris
Kellie Morris
Renee A Morris
Mount Marion PTA
Denise Moyer
Terra Moyers
MPI INC
Margarita Muniz
Yugandhar Munnangi
Dr Dennis Murray
Lynne Murray
MVP Network Consultants LLC

N

N&S Supply
Joseph A Nagel
Mary Lou Nameth
Richard Nathan
National Council for Behavioral
Health
Marianne Naughton
Heidi Naunton
Network for Good
New York State Coalition
Against Sexual Assault
New York State Department of
Health
New York State Department of
Criminal Justice Services
New York State Office of
Children & Family Services
New York State Office of
Temporary and Disability
Assistance
New York State Office of Victim
Services
New York State Unified Court
System
Becky Nielson
Kathleen Nokes
Lynn Nolan
Normann Staffing
Norwex
Deirdra D Nosal
Tess Nostrand
Amanda Nunez
Wayne & Brigid Nussbickel
Nuvance Health
Robert & Eileen Nye
NYS Office of Addiction Services
and Supports

O

Michelle Obligado
O'Connor & Partners PLLC
Melissa O'Connor
Imani Odom

Old Navy
Maureen Olfati
Katie Oliver
Old Soul Arts
Elizabeth O'raffity
John O'Shea
Orange County Department of
Social Services
Tena O'Rear
Stephanie Ortiz
Frank Orzo
John O'Shea
Patricia O'Shea
Daniel Osheyack
Amber O'Toole
Chad Otsuji

P

Package Pavement
Lisa Padilla
Allan & Rachel Page
James Page
William & Helen Page
Karen Page
Claire Pahucki
Frank Palaia
Neil Palladino
Acacia Palmer
Laura Palmer
Pampered Chef
Pancake Hollow Sugarworks
Nicholas Pappas
Joseph Parise
Deborah A Parker
Megg Pascarella
Candis Pasternak
Pastry Garden
Rosemary Patchin
Jilliam Patchin
Darren Patrick
PayPal Gives
Brian Pecchia
Frank Pedevilliano
Marianna Peek
Peekskill Coffee House
Christopher Pels
Kathy Peluso
Perry Pendleton
Perfect Exteriors
Perfectly Posh
Patricia Petitpas
David Petrovits
Dr Joseph & Irene Perl
Robin Peritz
David & Randi Petrovits
Johanna Pfaelzer
Theresa A Phillips
Lorrayn Pickerell
Melissa Pickett
Catherine Pietrow
David Ping
Jennifer Pizzarelli
Audrey D Porter
PKF O'Connor Davis LLP
Planned Parenthood of the Mid-
Hudson Valley
Plass the Plumber INC
Plastic Surgeons of The Hudson
Valley

Saul Polenberg
David & Joan Posner
Poughkeepsie Galleria
Poughkeepsie Public Library
District
Marilyn Powers
Prevent Child Abuse in New
York
Prime Health Choice
Professional Computer
Associates
Public Policy & Education Fund
Joseph Pullen
Alexandra Putman

Q

Kathy Queenan
Rachael Quimby
Melissa Marie Quinn
Michael & Niki Quinn

R

John and Deb Rath
John Raugalis
Real Property Abstract & Tile
Services
Rebuilding Our Children and
Community
Recycle Depot
Red Cap Cleaners
Alex Reese
Daniela Regier
Regal Cinemas
Kathleen Rendich
Andrea L Reynolds
Mary Reynolds
Rhinebeck Bank
Silvana Riccitelli
Stefania Riccitelli
Dee Richter
Jeffrey Richter
Brian Ricks
Rider Painting
Weiner & Franklin Rider P.C
Right from the Hive Honey
Todd Ritter
Rosalyn Ritts
Robert and Linda Rizzotto
RL Baxter Building Corporation
Karen Robertson
Rocking Horse Ranch
Rockland Boulders
Antonio & Ellen Rodrigues
Kaitlyn Rodriques
Courtney M Roe
Beth Roach
Elizabeth I Roger
Rob Rolison
Rondout Electric
Rondout Savings Bank
Rosamond Gifford Charitable
Corp
Daniel & Carolyn Rohde
Bill & Carol Rohde
Steven & Deborah Rosenberg
Albert & Julia Rosenblatt
Loren Rosenthal
Rose & Kiernan, Inc.

Bridget Rossi
Roberto & Jessica Rossi
Dawn Roth
Kay Rothman
Antonette and Peter Roublick
Jaime Roublick
Royal Carting
Leola Y Ruffin-McPhee
Ruge's Automotive
May Russ
Peggy Russell
Rachel Ruth
Rycor LLC

S

Alexander Sachs
Sala and Sons Construction
Stephen Saland
Salisbury Bank
Andy Sandberg
Stephen Saland
Samuel's Sweet Shop
Steve Sansola
Zoe Sarnak
Robert Sawicki
Rachel Sawner
Cynthia Scarcella
Lauren Scelia
Jax Scelia
Thea Schallenberg
Scentsy
Marcy Schattner
Rosemary Schmitt
Danielle Schuka
Schwab Charitable Fund
Linda Scianna
Joanne Sclaro
Laura Scott-Mattes
Laura Sebeth
Seiden Family Fund
Donna Seife
Rebecka Semmelhack
Sephora
Ed Sepulveda
Serino Realty Inc
Sue Serino
SERVPRO Of Western Dutchess
& Kingston/New Paltz
Peter Setaro
Pat Sexton
Chauntel Shaffer
Amy & James Sherman
Sherman Furniture
Ginger & Larry Shouse
Debra Siegel
Debbie Silbergleit
Christine Silvia
Paul & Betsy Silverstein
Chip & Karen Simon
Lila Simon
Denise E Simons
Jennifer Simpleins
Jennifer Simpkins
Simply Sleigh
SJW Development
Ranjeet Sivaraman
Kathi Skellan
Cindy Slaton
Brent Smith

Farron Smith
Laura E Smith
Matley Smith
Mary Smyth
Nevill & Karen Smythe
Space Adventure Mini Golf
Ruth Spencer
Zackary Spera
Jody Spiak
Kathy Spiak
Spins Bowl
Richard & Michelle Spola
St Joseph Church
staatsburg Self Storage
Cecilia Stancell
Selina Stansmore
Michelle Starkey
Bryant Starr
Lee Starshine
Karen Steele
Michelle Stefanik
James Steindecker
Susan & William Steinhaus
Stewarts Shops
Bethany Stewart
Kenneth Stier
Herb & Susan Stoller
Evan Stoner
Stoutridge Vineyard
Gino Stuto
Sun River Health
Subaru Distributors Corp
Anne Sullivan
Jonaah Super
Rachel Sussman
Marybeth Sweeney
Scott Sweeney
Jennifer Swisher
Anastacia Switzer

T

Gary Tagliaferri
Talk Counseling, Let's
Target
Pam Tarquinio
Ronald & Shelley Tatelbaum
L'Quette Taylor
Teanhan & Constantino LLP
Arezoo Teimouri
William Dean Temple
Tern Construction &
Development LLC
Terra Ridge
Lisa Terwillger
Celeste Tesoro
The Bottle Chick
The Culinary Institute Of
America
The Dean Family Chariable
Foundation
The Institute for Family Health
The O'Neill Group / One
Dutchess
Jennifer Thompson
Kharren Thompson
Lorna Thompson
Bart Thuber
Tides Advocacy
Naagma Timakond

Timely Signs
 Vicki Timmerman
 Topsy Media
 Crystal Tipton
 Stephen Tisch
 Barbara Todd
 Margaret N Tomlins
 Greg Tooker
 Toolbox Construction Inc
 Ashley Toombs
 Karen A Toomey
 Joseph Torres
 Carol Torresson
 Sandy Townsend
 Trailer King Inc.
 Treestone Builders Group, Inc.
 Josie Trefz
 Jason Trent
 Joe Troche
 Troll Beads
 True Form Contracting
 Joan Truesdell
 Aaron Tsai
 Amber Tsai
 Amy Tsai
 Antony Tseng
 Jack Tuchman
 Alexander & Dean Tuller
 Louis Tumolo
 Gloria Turk
 Mary Turner
 Roseann Turner
 Sandy Turner
 Christy Tyrell

U

Jesse W Uhl
 Ulster County Department of Health
 Ulster County Department of
 Mental Health
 Ulster County Department of Social
 Services
 Ulster Savings Bank
 Uncle Sam Boat Tours
 Unitarian Universalist
 Fellowship of Poughkeepsie
 United Way of the Dutchess-
 Orange Region
 United Way of Ulster County

V

Kathy Vacca
 Chris Valdez
 Tammy F Valentino
 Joanna Van Ness
 Jamie & Jason VanDodick
 Peter & Cathy Varanok
 Catherine Varunok
 Vassar College
 Vassar College Community
 Works
 Vassar Gold Course
 Harold, Donald & Rick Veeder
 Jessica Vega
 Veith Electric
 Charisma Velez
 Denise Venero
 Chandra Venkatakrishnan

Georgia Verven
 Viscount Wines & Liquor
 Terri Virnig
 Vish
 Ronald Von Allmen

W

Elizabeth Waldstein
 Gillian Walker
 Tom & Pegeen Wall
 Cynthia Warren
 Warwick Valley Vinery &
 Distillery
 Denise M Watson
 John & Carol Watzka
 Wolf Conservation Center
 Wearable Words by MBE
 Ann A Weeks
 Aaron Weinstein
 Robert Weiss
 Ira Weitzman
 Westchester Medical
 Janna Whearty
 White Deer Run Treatment
 Network
 White Face Mountain
 Barbara Whitman
 Brad Whitted
 Corey Whitted
 Kellie Willard
 William Brown Foundation
 Williams Lumber & Home
 Centers
 Kassadi Williams
 Stacey A Williams
 Teasia Williams
 Barbara Willmer
 Harold Wilson
 Tammy Windheim
 Jennifer Wittlin
 Wolfe
 Nicole Wong
 Robert Wong
 Woodstock Crimes
 Woodstock Playhouse
 Colleen Worden
 Lindell Wright
 Sherry Wyckoff

Y

Kit Yan
 Mary Yankajtis

Z

Z3 Consultants Inc.
 Zeta Chapter, Iota Pi
 Zimmer Brothers Jewelers
 Zyia by Izzy
 Gene Zylkushi

Join Our Family Tree and Help Us Build Communities Without Limits

Our work could not be done without the incredible support of community partners. Help us ensure that all of our neighbors in the Hudson Valley can lead their best lives. With your help, we are working to build communities where everyone has access to behavioral health services without stigma. Where people look out for each other and those with challenging pasts have the resources and support to move forward. Where families of all kinds are safe, secure places for children to grow up and youth have excellent after school programs where they learn real skills while having fun.

Together, we can build communities without limits. Here is how you can help:

- Click **Donate Now** at **familyservicesny.org**
- ① or mail your contributions to:
Family Services
Attn: Development
29 North Hamilton Street
Poughkeepsie, NY 12601
- Learn about our career and volunteer
- ② opportunities by visiting **familyservicesny.org**
- Join us at one of our many events throughout
- ③ the year

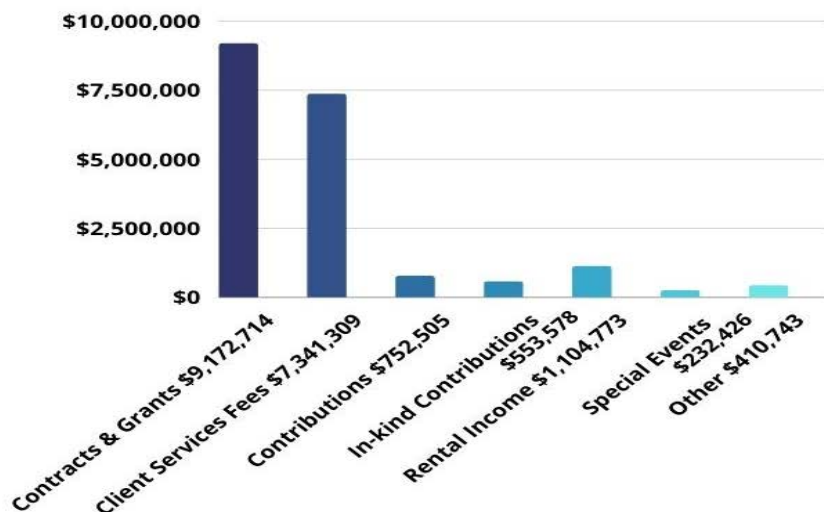
Report to the Community
Family of the Year
Hudson Valley Gives Day
Walk A Mile In Her Shoes®
Giving Tuesday
Festival of Trees

Special thanks to our Leadership Partner for their continued support of our work



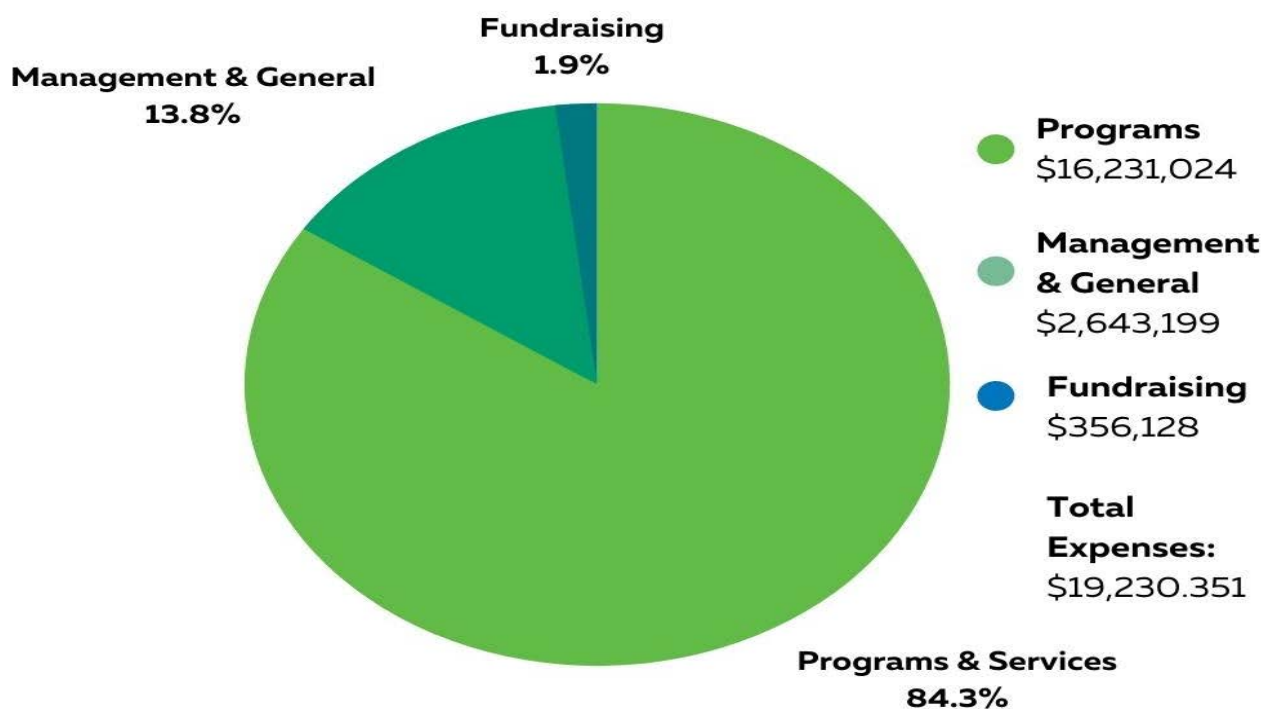
Financial Overview*

Family Services Income



Total Support and Revenue:
\$19,568,048

Family Services Expenses



Administrative Offices

29 North Hamilton Street
Poughkeepsie, NY 12601
845.452.1110

Community Programs

29 North Hamilton Street
Poughkeepsie, NY 12601
845.452.1110

100 Aaron Court
Kingston, NY 12401
845.331.5641

250 Aaron Court
Kingston, NY 12401
845.458.7455

110 East Main Street
Middletown, NY 10940
845.250.5270

24-Hour Hotlines

Rape Crisis/Crime Victims
845.452.7272

Domestic Violence
845.485.5550

Behavioral Health Centers

845.486.2703

230 North Road
Poughkeepsie, NY 12601

223 Main Street
Beacon, NY 12508

7 Market Street
Dover Plains, NY 12522

131 County House Road
Millbrook, NY 12545

91-93 Montgomery Street
Suite 7
Rhinebeck, NY 12572

239 Golden Hill Lane
Kingston, NY 12401

7 Park Lane
Highland, NY 12528

50 Center Street
Ellenville, NY 12428

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@FSI411



Communities Without Limits