

JUSTICE • DIVERSITY • COMPASSION • HOPE



RESPECT • INTEGRITY • COMMUNITY • QUALITY



Mural by Nestor Madalengoitia

IMPACT REPORT 2023



Family Services

Family Services brings people together to find the support they need, improving their lives and communities and building a stronger, safer Hudson Valley.

SUPPORTING EVERYONE'S RIGHT TO THRIVE

Our Family

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Team Members

- 183** Full Time Staff
- 30** Part Time Staff
- 15** Interns
- 5** Per Diem Staff
- 3** Volunteers
- 2** Locum Tenens

“

Dear Friends,

I am pleased to present our 2023 Annual Report, recapping a year filled with significant success and optimism. We exceeded our \$9.1M goal for our Standing Together, Standing Strong Capital Campaign and made tremendous progress on our capital projects. We enhanced and expanded services to meet growing needs, reaching youth and families in new ways. We nurtured collaborations and welcomed new partnerships. Most importantly, ***we impacted nearly 17,000 children, adults, and families right here in the Hudson Valley.***

In 2023, we renewed our purpose to **support everyone's right to thrive.** This powerful statement serves as our guiding light. Our commitment to supporting everyone's right to thrive is the cornerstone of every initiative, program, and collaboration we undertake. It drives our passion for fostering a community where every individual, regardless of background or circumstance, has the opportunity not just to survive but to truly thrive.

Thank you for being an integral part of our journey. Your support means we can continue to be a beacon of hope in the Hudson Valley.

”

*Together
Leah*



LEAH FELDMAN
Chief Executive Officer

Our History

Since 1879, Family Services has been supporting the mid-Hudson Valley. As the needs of our community evolve, we introduce new programs, partnerships, and locations to promote the safety and health of every individual. We are guided by our core values and a commitment to supporting everyone's right to thrive.

Our Values

Integrity

Being honest and trustworthy

Compassion

Extending empathy and understanding to others

Hope

Believing in the strength of the human spirit and heart to emerge and thrive in the face of challenge

Diversity

Promoting a vision of a community comprised of wide-ranging assets

Community

Recognizing and reinforcing the importance of a world comprised of people with differing strengths and perspectives

Justice

Promoting social and economic equity and fairness

Respect

Treating all individuals with dignity and without judgment

Quality

Striving for excellence

2023 at a glance



16,935
individuals served

5,495

Behavioral Health

4,047

Community Safety

3,461

Prevention

2,388

Victim Services

820

Family Programs

724

Youth Services

5,301 children served

Financial Overview*

Total Expenses:

\$22,892,173

Programs	\$19,476,460	85.1%
Management and General	\$3,130,083	13.7%
Fundraising	\$285,630	1.2%

Total Support and Revenue:

\$23,260,275

Client Services Fees	\$10,240,044	44%
Contracts & Grants	\$10,218,462	44%
Rental Income	\$1,216,803	5%
Contributions	\$691,899	3%
Special Events	\$408,813	2%
In-Kind Contributions	\$395,237	2%
Other	\$89,017	<1%

*Estimated Preliminary, Unaudited Annual Operating Results. Results do not include Capital Campaign income or spending, nor gain on sale of assets.

Our Programs

Victim Services

With our core philosophy guided by a commitment to survivors' rights, dignity, healing, and self-determination, we promote the safety and autonomy of all who seek our help. Our 24-hour services support a person-centered approach, and we are recognized leaders in domestic violence and sexual assault systems' response.

Community Safety

We transform individual lives and communities through evidence-based risk-reduction strategies and by working directly with individuals who have experienced gun-related violence and domestic violence. By encouraging conflict resolution and acknowledging the personal and systemic factors that lead to violence, we seek to promote the safety of all individuals in our community.

Family Programs

Through parenting education, supervised visitation, and childcare, we provide critical support across Dutchess, Orange, and Ulster counties. By building on families' unique strengths and qualities and enhancing access to vital resources and opportunities, these services promote healthy relationships, stabilize families, and ensure child safety.

Behavioral Health

With eight locations across Ulster and Dutchess counties, our mental health services assure access for all adults to high-quality psychiatric support and treatment, regardless of insurance or income. Whether through individual therapy, support groups, or re-entry programming, clients are able to find hope and healing without stigma.

Prevention

Through our oversight of programming across Dutchess, Orange, Ulster, and Westchester counties, our programs increase individual and community awareness and coping skills surrounding sexual violence, gun violence, and substance use.

Youth Services

Our compassionate mentors play an integral role in providing youth with a sense of belonging and community. At our Teen Resource Activity Center, youth are able to develop athletic, academic, creative, social, and work-readiness skills in a safe and supportive environment.

Family Partnership Center

The Family Partnership Center is an evolving model designed to build a stronger, safer community, overseen and managed by Family Services. The building is available to the community as a place to come together for conversation and the exchange of ideas, to participate in athletics and arts programming, and where a variety of nonprofits and related organizations can co-locate and collaborate in providing real access to critical services.



Center for Victim Safety and Support,
Visions of Hope and Healing Art Show

VICTIM SERVICES

Center for Victim Safety and Support (CVSS)
Universal Response to Domestic Violence (URDV)
Sexual Assault Response Team (SART)

2023 Program Highlight

Our team answered an unprecedented number of calls to our 24-hour hotlines in 2023: **6,210** times, victims of sexual assault, domestic violence, and other crimes, along with their friends and family, found caring support when they needed it the most.

88
cases of sexual
violence reviewed by
SART

20,256
advocacy and
accompaniment
services provided

2,388
victims of crime
served by CVSS

6,210
calls to our 24-hour
hotlines

2,061
lethality assessment
screens completed

7,231
safety plans created

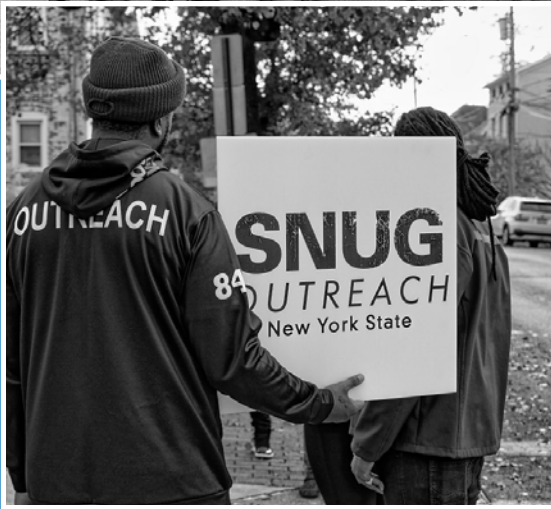
“I am overwhelmed by the love. I love the energy, the spirit. [It’s] nice to feel that people care.”



Family Services staff and community members were joined by NYS Senator Rob Rolison at a Candlelight Vigil recognizing Domestic Violence Awareness Month.



Photos courtesy of Onaje Benjamin, 2023.



COMMUNITY SAFETY

SNUG

Domestic Violence Offender Project (DVOP)

4,044

individuals reached by SNUG

98

violence-interrupting mediations
conducted by SNUG

304

domestic violence offenders
assigned targeted intervention
through DVOP

60

SNUG events reached nearly 2,000
adults and children

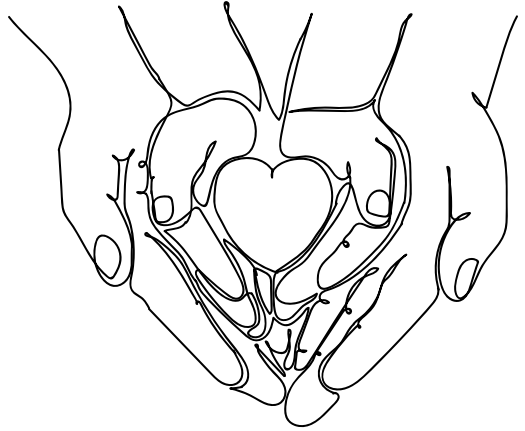
2023 Program Highlight

In April 2023, SNUG launched an impactful program for youth aged 13-18 who have been placed at the OCFS Highland Residential Center by Family Court. Throughout the year, **the team provided two sessions of an 8-week curriculum to a group of 16 residents**, dedicating each week to different subjects, such as Adverse Childhood Experiences, trauma, conflict resolution, risk reduction, aspirations and goals, and careers.

"SNUG changed my life for the better. It has opened up my self-awareness and makes me want to do better."

FAMILY PROGRAMS

Children's Center at Dutchess County Family Court
Dutchess County Family Education Program
Orange County Family Education Program
Supervised Visitation Program
Ulster County Family Education Program



2023 Program Highlight

The Family Education Program opened its **3rd site** – expanding to Dutchess County. Family Programs ended the year with exciting news that we will expand our Childcare Center from the Dutchess County Family Court to include the Orange County Family Court.

"I like that the visits are in my home, having no transportation besides buses or walking makes a big difference for me. The goal of the program to educate parents in need, for free, and to tailor the lessons to both what parents need and are interested in is a very important and honorable service."



90

families served by
Family Education
Programs

38

families served
by the Supervised
Visitation Program

1,382

total visits provided
by Family Education
Programs

322

children safely cared for
by the Children's Center
at Dutchess County
Family Court

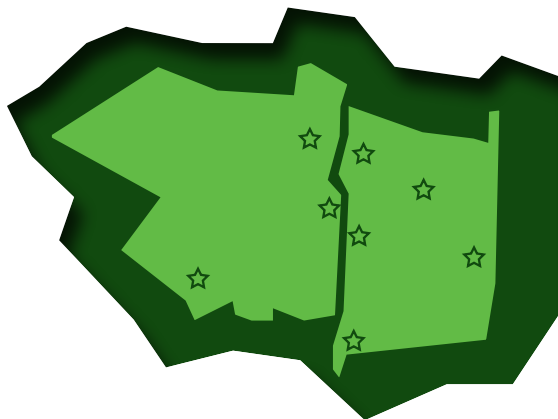
BEHAVIORAL HEALTH

Behavioral Health Centers

Re-Entry Stabilization Transition and Reintegration Track Program (RESTART)

2023 Program Highlight

We opened our new Poughkeepsie Behavioral Health Center, which houses Sun River Health and Genoa Pharmacy, creating an innovative integrated care model where clients can have their physical and mental health needs met as well as have easy access to their medication.



"I love the amazing, compassionate, and understanding group of people that work there, from the receptionists and schedulers to my therapist to my psychiatrist. They have always treated me with respect and are so understanding."

46,711
therapy services provided

891
group therapy services provided

5,303
adults served through our
Behavioral Health Centers

192
individuals housed at the
Dutchess County Jail received
treatment and re-entry services
from RESTART



PREVENTION

Gun Involved Violence Elimination (GIVE)
Sexual Violence Prevention (SVP)
Ulster Prevention Council (UPC)

2023 Program Highlight

Ulster Prevention Council partnered with **7** school districts to provide in depth education to **1,659** students through the evidence-based Too Good for Drugs Curriculum. Teen Intervene grew in 2023, receiving **70** referrals and serving youth directly in the schools in Marlboro, Ellenville, and Rondout School Districts as well as the community through partnership with Ulster County Probation.

172

individuals participated in the Mentors in Violence Prevention Program

1,659

youth participated in the Too Good for Drugs curriculum

3,289

individuals reached by the Ulster Prevention Council

70

youth impacted by Teen Intervene

950

individuals reached through UPC community events

39

GIVE workshops were presented to an average of 34 youth per workshop

YOUTH SERVICES

Teen Resource Activity Center (TRAC)

96%

of TRAC youth believe TRAC has taught them ways to have good relationships with adults

94%

of TRAC youth feel TRAC has helped them have good relationships with their peers

125

youth provided with food assistance during summer and fall programming

2023 Program Highlight

TRAC provided a safe place of belonging for **724** youth with an average of **43** youth attending each day. Participants enjoyed a multitude of enrichment activities including basketball, music production, podcasting, entrepreneurial workshops, photography, coding, and more. **TRAC also launched a Girls Empowerment Group in partnership with SNUG.**



"TRAC encourages me to do things I've never done before and learn things I never thought I'd learn. I also just have a lot of fun here."

FAMILY PARTNERSHIP CENTER

2023 Program Highlight

We welcomed **4** new partners into the Family Partnership Center and together we hosted over **25** community events, including widely attended **Back to School** and **Halloween** events.

Our Partners

CMedtraining
Comunilife's Life is Precious Program
Dutchess Community College
Dutchess County Department of Community & Behavioral Health
Dutchess Outreach
Family Services
Financial Development Center:
An Extension of Heritage
Financial Credit Union
Finish Strong Wellness Center
Flores Chiropractic Group
Hudson Valley Justice Center
John Flowers Community Events
Mighty Young Techs
MVP Network Consulting
Planned Parenthood of Greater New York
Poughkeepsie District's Sadie Peterson
Delaney African Roots Library
Poughkeepsie Performing Arts Academy
Prime Health Choice
R.E.A.L Skills Network
Saving Our Tomorrow
Sun River Health
The Institute for Family Health
The Love Quest Foundation



After a long journey of renovations and community-building, we completed the Family Partnership Center Front Entryway Project and upgrades to the Lateef Islam Auditorium!



Photo Courtesy of Sabrina Eberhard, 2023.

**“The moment
I walk through
the doors, I feel
hopeful.”**

HOPE ON THE HORIZON



Thanks to our incredible supporters, our **Standing Together, Standing Strong Capital Campaign** exceeded the \$9.1 million mark, allowing us to make significant progress on renovations to the Family Partnership Center. This is just the beginning of our journey to create a welcoming space for all who share it with us.



Photo courtesy of Sabrina Eberhard, 2023.



50 Meaningful Miles

CEO Leah Feldman, accompanied by a support crew of community members, ran 50 Meaningful Miles. This symbolic run was a success and hit its fundraising goal of \$50,000!

Left to right: Dutchess County Undersheriff Jason Mark, Sheriff Kirk Imperati, CEO Leah Feldman
Photos courtesy of Bob Kopac, 2023

"I stand alongside the brave individuals who, with strength and resilience, navigate their own '50 miles' in life.' This run is a testament to the courage of survivors, the potential of our youth, and the hope we offer to every individual, child, and family that seeks our support."

— Leah



Family of the Year

Each year, our Family of the Year Awards honors families who have dedicated their lives to strengthening the Hudson Valley community and embody the ideals of hope, compassion, and integrity espoused by Family Services. At our 2023 event, we raised **\$355,000** to make our bold vision a reality.

Lifetime Achievement Award

Alex Reese and Alison Spear



Left to right: Trish Prunty, Alex Reese, Leah Feldman, Alison Spear

Quality of Life Award

Michael Fleischer and Michael Dupree



Left to right: Michael Fleischer, Leah Feldman, Michael Dupree, Trish Prunty

We are grateful to our generous supporters.

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Ann Pinna
PKF O'Connor Davies
Pleasant Valley Lions Club
Police Athletic League
of Poughkeepsie
Victoria Polidoro
Allyson Polotaye
Poughkeepsie
Women Christian
Temperance Ministry
Poughkeepsie United
Methodist Church
Prime Print Shop
The Proal & and
Guinan Family
Stephanie Proctor
Trish Prunty
Peter Prunty
Mike & Niki Quinn
Natalie Quinn
Richard & Lisa Rang
Robert Ranieri

John & Deb Rath	Joe & JoAnne Sarubbi	Pamela Spieler	United Way of Ulster County
Joshua Ratner	Jacqueline Saylor	Richard & Michelle Spola	Russell Urban-Mead
Ready Coffee	Robert Sawicki	Sarah Sprague	George & Regina Urciuoli
Courtland Redden	Thomas M. Scaglione	Cory Spraker	Frank Vaccariello
Herbert H. Redl	Steve Scarselli	Courtney J. Springer	Christina Valentino
Family Foundation	Lauren Scelia	Eric Staats	Janet Valk
Kelley Redl-Hardisty	Scenic Hudson	Emily Stanek	Jamie & Jason VanDodick
Kim Redl-Lawrence	Thea Schallenberg	Gully Stanford	Vanguard Organization
Hope & John Reese	Laurel Dean Schlegel	Nicole Stanton	Mary Vassalo
Alex Reese & Alison Spear	Irving & Gloria Schlossberg	Tom Stavrou	Vassar College
Elizabeth Regele	Family Fund	Stewart's Shops/ Dake Family	Jan Vermilye
Shaneeka A. Reid	Tom & Joyce Schmidt	Christina Stoddard	Val Vinca
Catherine & Patrick Reilly	Elizabeth Schmidt	The George A. Strba	Larry Vittoriano
The Susie Reizod	Madison Schramm	Charitable Trust	Marcy Wagman
Foundation	Danielle Schuka	Katie Sudakow	Annette Walker
Jerrilee Relyea	Brittany Schurko	Jim & Gina Sullivan	Walkway Development Group
Andrea L. Reynolds	Joanne Scolaro & Ira Feldman	Sun River Health	Pegeen & Tom Wall
Rhinebeck Rotary Club	Charles & Antonette Scolaro	Garbriela Suriel	Sara Walton
Henry & Fern Ricci	Mary Scott	Marisa Sutera Strange	Stephanie Wasser
Devin Riley	Laura Scott-Matthes	Emily & Van Svenson	Ray & Nancy Watroba
Christopher Rinck	Sue Serino	Carl & Gayle Tallardy	Denise M. Watson
& Kait Rodriques	Arnold Serotsky	Joseph Tarquinio	Carol & John Watzka
Linda & Robert Rizzotto	Russell Seymoure	Ron & Shelly Tatelbaum	Karen & Matt Weishaupt
Frank & Aida Roa	Janet M. Shaker	Teahan & Constantino	Whiteman, Osterman & Hanna
Allison Roach	Vanessa & Conor Shea	Jason & Kerri Teed	The Whiting Turner Contracting Co.
Lori Robertson	Kevin Sheehan	Alex Tuller & Dean Temple	Richard Wiedeman
Amanda Robinson	Sherman Furniture Rentals	Debra Tesan	Michelle Wilber-Apostolov
Donald Robison	Amy Sherman	Christina Tesan	Megan & Ryan Wiley
Rocking Horse Ranch	Josephine Sherratt	Celeste Tesoro	Amanda M. Wilhelm
Ana Rodriguez	Julie Shiroishi	Karishma Thakkar	Williams Lumber & Home Centers
Leslie C. & Irene	M. Shreeve	Robert & Clara Thomas	Terrence Wilson
G. Roe Fund	Susan Shumway	Vicki Timmerman	Hisieni Sacasa Wisniewski
James Rogers	Debra Siegel	Tipsy Social	Vera Wisniewski
Dan & Carolyn Rohde	Betsy & Paul Silverstein	Toolbox Construction Inc	Paul Wojciak
Carol & Wilfred Rohde	Karen & Chip Simon	Chris & Amy Torggler	Amy Wolsieffer
Rondout Savings Bank	Judy Simon	The Tostanoski Family	Dennis Woodbine
Jhorvi Yacdiel	Jennifer Simpkins	Town of Poughkeepsie PBA	Chase A. Woodlief
Rosa-Calderon	Maureen E. Sinisgalli	Charlie & Fran Traver	Colleen Worden
Ana-Cecilia Rosado	Joann Feigenheimer & Thomas Sipos	Josie Trefz	Katherine Wright
Albert Rosenblatt	Ranjeet Sivaraman	Jason Trent	Sherry Wyckoff
John Ross	Robert Slevine	Trinity Alliance of the Capitol Region	Ava Yurchison
Barbara Rottmann	Rae & David Slingerland	Antony Tseng	Patricia Zitz
Chad Rowley	Beverly & Marion Smith	Louis Tumolo	Giada Zucchet
Royal Carting Service	Nevill & Karen Smythe	Gloria Turk	Margaret Zulkowsky
Ruge's Automotive	Caprice I. Smythe	Chelsea Turnbull	Thomas Zurhellen
Peggy Russell	Pam Snider	Sharon Turner	
Jeffrey & Jessica Rutledge	Maureen Solero	Ulster County Department of Mental Health	
Doris Rweyemamu	Eric Somers	Ulster Savings Bank	
Stacey Sabini	Lubna Somjee	Ulster Savings Charitable Foundation	
Peter T. Sachs	Evelyn Soto	United Way of Dutchess Orange Region	
Linda & Stephen Saland	Collin Michael Sovie		
Almis Peter Salcius	Ruth Spencer		
Emily Sanford			
Judith Sarkis			
Jesse & Jason Sarubbi			

Thank you to our annual partners:



Leadership



Mission



Community



Family



Hope

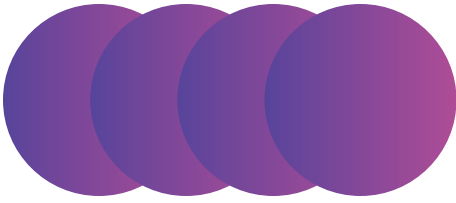


x



DRAKE CREATIVE

collaborative



Make an Impact. Join Our Family

Jobs

We are seeking dedicated individuals who share our values and want to get involved with strengthening their community. If this sounds like you, please view our current openings and apply! Start making a difference in your community today.



Volunteer

When it comes to our community, there is always something you can contribute. We offer the flexibility of choice between long-term commitments and short-term projects, so you can make the best use of your available time.



Donate

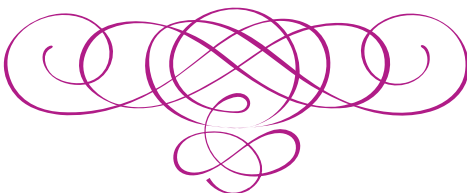
Help us support everyone's right to thrive. Every dollar you give contributes to our efforts to create stronger, safer communities where everyone has access to the resources and support they need.



Participate

Join us for our annual Family of the Year Gala!

SAVE THE DATE
Thursday, July 11, 2024
The Grandview



*Family
of the Year
Awards*



Photo courtesy of Sabrina Eberhard, 2023.

Administrative Offices

29 North Hamilton Street
Poughkeepsie, NY 12601
845.452.1110

Community Programs

29 North Hamilton Street
Poughkeepsie, NY 12601
845.452.1110

100 Aaron Court
Kingston, NY 12401
845.331.5641

250 Aaron Court
Kingston, NY 12401
845.478.7455

110 East Main Street
Middletown, NY 10940
845.250.5270

Behavioral Health Centers

845.486.2703

20 Manchester Road
Poughkeepsie, NY 12603

223 Main Street
Beacon, NY 12508

7 Market Street
Dover Plains, NY 12522

131 County House Road
Millbrook, NY 12545

91-93 Montgomery Street
Suite 7
Rhinebeck, NY 12572

239 Golden Hill Lane
Kingston, NY 12401

7 Park Lane
Highland, NY 12528

50 Center Street
Ellenville, NY 12428



@FamilyServicesHV



@family_services



linkedin.com/company/
family-services_2

24-Hour Hotlines

Rape Crisis/Crime Victims
845.452.7272

Domestic Violence
845.485.5550



Family Services